

Education:

Texas A&M University BBA Marketing
Texas A&M University MBA Business Computing Analysis concentration
The University of Texas Certification in Telecommunications & Networks

Teaching Experience:

Texas A&M University

Educational Institution in Higher Education Industry – College Station, Texas

Executive Professor –

Responsible for class curriculum and instruction of senior level Management of Information Systems capstone course and introductory Management of Information Systems honors course. Technical lectures, business case analysis, group projects, industry speakers, and RFP development and research are included in this curriculum. Active in other organizations to include Center for Management of Information Systems, AITP, SCMP, and Aggieland Saturday. Chair of CMIS Women in IT 2010. Advisor to student organization, Global Business Brigades. Faculty Expert to MBA team.

Teaching Assistant –

Responsible for Introduction to Data Processing lab instruction to undergraduate students. Lectured on lab assignments and assisted at student help desk.

LaFayette College

Private Educational Institution in Higher Education Industry – Fayetteville, NC

Instructor -

Responsible for class instruction and industry tours in Merchandising, Purchasing, Personal Development, and Textiles.

Industry Experience:

BMC Software

Forbes 500 \$1.68 billion Software Development Corporation – Austin, Texas

Product Line Manager, Mainframe Service Management - Responsible for development, quality assurance, and customer support teams. Managed product direction and design. Responsible for integration with Technical Writing and Marketing. Responsible for customer problem resolution, briefings on new features, and presentations to Software Consultants. Conducted customer research to develop new products and strategies. Product lines included Database Management and GUI, OS/390, XBM, UIM Web Services, Mainframe Application Workbench, and Web Services for the DB2, IMS, and Mainview Product Lines. Mainframe product revenues reached \$400 million. Customers include Forbes Global 100 and Fortune 500. Instrumental in a variety of special projects to include development of Common Infrastructure products and procedures, coordination with IBM regarding DB2 XML development initiative, College Hire initiative, and BMC Disaster Recovery team. ITIL Certified.

TRW Systems & Information Technology Group

Systems Development and Consulting division of \$12 billion TRW, Inc. – Austin, Texas

Manager, Public Sector Solutions Responsible for project planning and operations for \$10 million HTML/JAVA/Natural-DB2 Benefits Enrollment System for Texas Teacher Retirement System. Responsible for management of system and staff in the design and integration of system upgrades and enhancements to \$4 million HTML/SQL server based New Generation Migrant School Children Tracking system for consortium of states within the U.S. Responsible for new business development and RFP/RFO response.

Project Manager, Information Technology Services Responsible for project management, systems design, and integration for client/web server Integrated Database for budgeting and funding for the Texas Department of Criminal Justice.

TG

Public, Nationwide \$3.3 billion Loan Guaranty & Collections Corporation – Austin, Texas

Assistant Vice President, Information Technology Division Responsible for project development and management, long range planning, \$3.1 million budget and daily operations of IT Applications Development and Corporate Telecommunications. Managed staff of 35, budget & projects on mainframe IDMS/ADABAS/VSAM and client services Access/Oracle/Informix platforms. Supervised multiple Managers and Departments. Issued RFPs and led Re-engineering efforts for IT. Represented TG on multiple technical boards. JAD trained.

Manager, Data Processing Dept. Responsible for Data Processing Operations and technology staff of 100. Supervised multiple Supervisors, projects, and hardware. Presentations to Executive Staff and Board of Directors. Responsible for departmental budgets.

Supervisor, Data Processing Dept. Responsible for staff & projects for internally developed and packaged products for Loan Guarantee, Collections, Accounting, & Servicing Systems. Supervised multiple project managers and projects.

Sr. Systems Analyst, Data Processing Dept. Project manager responsible for implementation of Loan Guarantee and IDMS database implementation projects. Utilized data modeling and system development life cycle techniques on 3 year, 20 FTE database installation, data conversion and system design within budget and on schedule.

Mitchell Energy & Development Corporation

Regional Oil, Gas & Real Estate Development Corporation – The Woodlands, Texas

Sr. Systems Analyst, Financial Systems Responsible for analysis, programming, project management and project staff on IDMS Corporate Real Estate and Corporate Financial systems. Taught project management life cycle to Senior Management and participated in Quality Circles.

Systems Analyst, Financial Systems Responsible for Corporate Tax and Financial Systems development.

Texas A&M University

Educational Institution in Higher Education Industry – College Station, Texas

Systems Analyst, Data Processing Center Responsible for analysis and programming on IMS Academic Counseling and Financial Systems.

Programmer, Data Processing Center Responsible for programming on IMS Financial Systems.

Student Worker in undergraduate school – Marketing Department assistant

Additional Experience

Embry Riddle University - Newport News, VA

Assistant Registrar Responsible for student files and registration

LaFayette College – Fayetteville, NC

Registrar Responsible for student files and registration. Implementation of computerized registration system

North Carolina Natural Gas Corporation

Personnel Assistant responsible for employee files and benefits

J. C. Penney Co. – Bryan, TX

Merchandise Manager Trainee Responsible for department sales, inventory, display. Coordinated departmental activities for the opening of a new store. Trained in all retail departments. Part-time sales while in college.

Business Organizations:

Board Member for Center for Management Information Systems at Texas A&M University 2002-2004

Austin Software Council 2001-2003

AITP 1999-2001

Lucent Consultant Liaison Program 1997-1999

Austin Call Center Alliance – founding member and Board of Directors, Supplier Committee Liaison, Membership Committee 1997-1999
EIS Customer Advisory Board – 1995-1997, Chairman Global Conference Break-Out sessions 1996
Capital Area Telecommunications Association –1995-1997, VP Membership 1994, Parliamentarian 1993
Austin Lucent Definity Users Group 1995-1997
Lucent Network, Data & Video Subcommittee 1995-1998, International Definity Conference Committee Chairman Elect 1998, Scheduling Co-Chair 1995

Speaking Engagements & Publications:

Women in Technology 2003 Panel member - College Station, Texas
Subsystem Recovery for ERP Systems Made Simple, Enterprise Systems Journal, February 2001
EIS International Users Group 1996 & 1997 – Boston, MA & Montreal, CA
Advanced Call Center Techniques 1996– Chicago, Illinois
Lucent International Definity Users Group 1995– Indianapolis, Indiana
Call Center 1994 – Dallas, Texas
Business Management Systems Project Management Instructor 1994 – Austin, Texas
Capital Area Telecommunications Association Technical Seminar 1992 – Austin, Texas

Volunteer Activities and Organizations:

TAMU Entrepreneurship Bootcamp for Veterans sponsor
TAMU Mays Business School Scholarship sponsor
TAMU Global Business Brigades Advisor 2009-current
TAMU MBA Subject Matter Expert - 2009
TAMU Former Students Network 1985-current
TAMU Women Former Students Network 2008-2009
TAMU Women Faculty Network 2008-current
Daughters of the Republic of Texas 2006-current
Texas A&M Mother's Club, Committee Chair 2006-2008
Westlake Football Photoshop Memory Book Committee and Project Graduation Committee Chair 2006
Dog Training, Heart of Texas Retriever, Waterloo & BCS Retriever, and Lab Rescue Clubs 1983-current