

Huseyn Abdulla

301A Wehner Building, TAMU 4113, College Station, TX 77843

 (415) 910-23-73,  habdulla@mays.tamu.edu,  www.huseynabdulla.com

ACADEMIC INTERESTS

- **Topics:** Sustainable Operations, Retail Operations, Behavioral Operations Management, Operations/Marketing Interface.
- **Methods:** Randomized Control Trials (lab and online, vignette-based and incentivized), Applied Econometrics and Causal Inference, Multivariate Statistics, Latent Variable Models.

EDUCATION

- **Mays Business School, Texas A&M University** College Station, TX
Ph.D., Operations & Supply Chain Management *Aug 2017 – May 2022 (Expected)*
GPA: 3.94/4.00
Dissertation Title: Essays on Consumer Return Policy Design
Co-Chairs: Michael Ketzenberg and James D. Abbey
- **University of California at Berkeley** Berkeley, CA
M.S., Industrial Engineering & Operations Research *May 2016*
- **Qafqaz University** Baku, Azerbaijan
B.S., Industrial Engineering (with Highest Distinction) *Jun 2015*

PUBLICATIONS

- [P1] **Abdulla, H.**, Ketzenberg, M., Abbey, J.D., 2019. Taking Stock of Consumer Returns: A Review and Classification of the Literature. *Journal of Operations Management*, 65(6), 560–605.
- Honorable Mention, 2020 Jack Meredith Best Paper Award, *Journal of Operations Management*.

RESEARCH UNDER REVIEW

- [R1] **Huseyn Abdulla**, James D. Abbey, Michael Ketzenberg. “How Consumers Value Retailer’s Return Policy Leniency Levers: An Empirical Investigation”. Minor revision at *Production and Operations Management*.
- [R2] **Huseyn Abdulla**, James D. Abbey, A. Selin Atalay, Margaret G. Meloy. “Show, Don’t Tell: Education and Physical Exposure Effects in Remanufactured Product Markets”. Under 2nd round review at *Manufacturing & Service Operations Management*.
- [R3] Rogelio Oliva, **Huseyn Abdulla**, Paulo Gonçalves. “Do Managers Overreact When in Backlog? Evidence of Scope Neglect from a Supply Chain Experiment”. Under 2nd round review at *Manufacturing & Service Operations Management*.

WORK IN PROGRESS

- [W1] Han Kyul Oh, **Huseyn Abdulla**, Rogelio Oliva. “The Return of the Behavioral Newsvendor: An Experimental Analysis of Consumer Return Policy Decisions”. Status: Working paper in preparation for submission.
- [W2] **Huseyn Abdulla**, James D. Abbey, Michael Ketzenberg, Gregory R. Heim. “Point of No Return? Anatomy of Restrictive Return Policy Changes and Consumer Reactions to Them”. Status: Data analysis in progress.
- [W3] **Huseyn Abdulla**, Christina Kan. “On the Mental Accounting of Refunds for Consumer Returns”. Status: Experimental data collection in progress.

AWARDS
AND
HONORS

- Dean's Outstanding Teaching by a Doctoral Student Award, Mays Business School, Texas A&M University, *2021*
- Dean's Outstanding Research by a Doctoral Student Award, Mays Business School, Texas A&M University, *2020*
- Mays Fellowship, Mays Business School, Texas A&M University, *2017 – 2022*
- Mays Ph.D. Enhancement Fellowship, Mays Business School, Texas A&M University, *2017 – 2022*
- Study Abroad Fellowship, The Ministry of Education of Azerbaijan Republic, *2015 – 2016*
- Top Student Award and Valedictorian for the Class of 2015, Qafqaz University, *2015*
- Scholarship for Undergraduate Studies, The Ministry of Education of Azerbaijan Republic, *2011 – 2015*
- The Presidential Scholarship of Azerbaijan Republic, *2011 – 2015*
- Merit-Based Scholarship for Undergraduate Students, State Oil Company of Azerbaijan Republic (SOCAR), *2011 – 2013*
- Gold Medal for Outstanding Achievements in Education, The Ministry of Education of Azerbaijan Republic, *2011*

CONFERENCE
TALKS

- Taking Stock of Consumer Returns: A Review and Classification of the Literature
 - *30th POMS Annual Conference, Washington, D.C., May 2019*
 - *50th DSI Annual Conference, New Orleans, LA, November 2019*
- How Consumers Value Retailer's Return Policy Leniency Levers: An Empirical Investigation
 - *31st POMS Annual Conference, Minneapolis, MN, Conference canceled amid COVID-19*
 - *2020 INFORMS Annual Meeting, Virtual, Nov 2020*
 - *51st DSI Annual Conference, Virtual, Nov 2020*
- Show, Don't Tell: Education and Physical Exposure Effects in Remanufactured Product Markets
 - *31st POMS Annual Conference, Minneapolis, MN, Conference canceled amid COVID-19*
 - *2020 INFORMS Annual Meeting, Virtual, Nov 2020*
 - *51st DSI Annual Conference, Virtual, Nov 2020*
 - *2021 INFORMS Annual Meeting, Anaheim, CA, Oct 2021 (scheduled)*
 - *52nd DSI Annual Conference, Virtual, Nov 2021, (scheduled)*

TEACHING
EXPERIENCE

- **Instructor** *Spring 2021, Fall 2021*
SCMT 489 – Sustainable Operations
Mays Business School, Texas A&M University
Overall Rating: 4.57/5.00, Instructor Effectiveness Rating: 4.57/5.00
Developed the course as a new elective offering.
- **Instructor** *Spring 2020*
SCMT 364 – Operations Management
Mays Business School, Texas A&M University
Overall Rating: 4.79/5.00, Instructor Effectiveness Rating: 4.80/5.00
Delivered the second half of the course online amid COVID-19 pandemic.
- **Instructor** *Fall 2016, Spring 2017*
IE 305 – Introduction to Operations Research
Department of Industrial Engineering
Baku Engineering University, Baku, Azerbaijan
Overall Rating: 4.91/5.00, 4.83/5.00

- GRADUATE COURSEWORK
- **Ph.D Seminars:** Closed-Loop Supply Chain Management, Empirical Research in Operations Management, Operations Strategy, Combinatorial and Discrete Optimization, Process Theories in Operations Management.
 - **Empirical Methods Courses:** Advanced Research Methods in Management (Mediation, Moderation, and Conditional Process Analysis), Multivariate Analysis and Statistical Learning, Mathematical Statistics, Categorical Data Analysis, Theory of SEM, Applied Econometric Methods, Applied Econometrics and Causal Inference, Experimental Economics (audited).
 - **Analytical Methods Courses:** Applied Mathematical Programming, Nonlinear and Dynamic Programming, Stochastic Processes, Microeconomic Theory.
- SERVICE
- Editorial Review Board member, *Journal of Operations Management*
 - Ad-hoc reviewer, *Production and Operations Management*, *Decision Sciences*.
 - Session chair, POMS 2020, DSI 2020, 2021 Conferences.
 - Reviewer, DSI Annual Meeting 2018, 2019, 2020 submissions.
 - Judge, Humana – Mays Healthcare Analytics Case Competition 2018, 2020.
- PROFESSIONAL AFFILIATIONS
- Production and Operations Management Society (POMS), *2017 – Present*
 - Institute for Operations Research and Management Sciences (INFORMS), *2017 – Present*
 - Decision Sciences Institute (DSI), *2019 – Present*
 - Academy of Management (AOM), *2019 – Present*
- SKILLS
- Software: STATA, SPSS, R, PROCESS/MEMORE, Qualtrics, AMPL, L^AT_EX
 - Language: English (fluent), Turkish (fluent), Russian (elementary), Azerbaijani (native)
- REFERENCES
- **James D. Abbey, Ph.D.** jabbey@mays.tamu.edu
Tel: 979-862-6515
Associate Professor
Bob '85 and Kelly Jordan '86 Professorship in Business
Department of Information and Operations Management
Mays Business School, Texas A&M University
 - **Michael Ketzenberg, Ph.D.** mketzenberg@mays.tamu.edu
Tel: 979-845-9541
Professor
Center for Executive Development Professorship in Business
Department of Information and Operations Management
Mays Business School, Texas A&M University
 - **Gregory R. Heim, Ph.D.** gheim@mays.tamu.edu
Tel: 979-845-9218
Professor
Janet and Mark H. Ely '83 Professorship in Business
Department of Information and Operations Management
Mays Business School, Texas A&M University
 - **Rogelio Oliva, Ph.D.** roliva@mays.tamu.edu
Tel: 979-862-3744
Professor
Robyn L. '89 and Alan B. Roberts '78 Chair in Business
Department of Information and Operations Management
Mays Business School, Texas A&M University