

CONTACT INFORMATION	Department of Information and Operations Texas A&M University 301 N, Wehner Building, College Station, TX 77843 USA	Phone: (217) 402-4336 E-mail: anupam@tamu.edu
EDUCATION	<b>INSEAD, Fontainebleau, France</b> , : Ph.D., Technology and Operations Management, 2008; M.S., Technology and Operations Management, 2006 <b>Indian Institute of Management, Calcutta, India:</b> P.G.D.M. (MBA), 1994 <b>Indian Institute of Technology, Kanpur, India:</b> B. Tech., 1992	
PROFESSIONAL APPOINTMENTS	<b>Associate Professor</b> , Texas A&M University. July 2015– present. <b>Assistant Professor</b> , University of Illinois at Urbana-Champaign. August 2008– June 2015.	
RESEARCH INTERESTS	I am interested in the arena of Supply Chain Management, including retail and manufacturing. Methodologically I am interested in prescriptive analysis using longitudinal analysis of primary data and predictive analytics using text based primary data.	
REFEREED PUBLICATIONS IN LAST FIVE YEARS	Ertekin, N., Agrawal A. <i>How Does a Return Period Policy Change Affect Multichannel Retailer Profitability?</i> Manufacturing & Service Ops. Mgmt. 23(1):210-229, 2021 Pana Y., Zhoua P. , Yana Y. , Agrawal A., Wanga Y., Guo D., Goel S. <i>New insights into the methods for predicting ground surface roughness in the age of digitalisation.</i> Precision Engineering. 67: 393-418, 2021. Goel S., Hawi S., Goel G., Thakur V.K., Agrawal A., Pearce O., Hoskins C., Hussain T., Upadhyaya H.M., Cross G., Barber A.H. <i>Resilient and Agile Engineering Solutions to Address Societal Challenges such as Coronavirus Pandemic</i> Materials Today (Chemistry), 17, 2020. Agrawal, A., Mukherjee, U., Muthulingam, S. <i>Does Organizational Forgetting Affect Quality Knowledge Gained Through Spillover?</i> Prod. & Ops. Mgmt. 29(4):904-934, 2020. Goel G., Kalamdhad, A., Agrawal A. <i>Parameter optimisation for producing fired bricks using organic solid wastes</i> Journal of Cleaner Production. 205(20):836-844, 2018. Goel S., Cross G., Stukowski A., Gamsjäger A., Beake B., Agrawal A. <i>Designing nanoindentation simulation studies by appropriate indenter choices: Case study on single crystal Tungsten</i> Computational Materials Science. 152, 196-210, 2018. Agrawal A., Muthulingam S., Rajapakshe T. <i>How Sourcing of Interdependent Components affects Quality in Automotive Supply Chains.</i> Prod. & Ops. Mgmt. 26(8):1512-1533, 2017. Agrawal A., Muthulingam S. <i>Does Quality Knowledge Spillover at Shared Suppliers? An Empirical Investigation.</i> Manufacturing & Service Ops. Mgmt. 18(4):525-544, 2016. Kwon D.H., Xu W., Agrawal A., and Muthulingam S. <i>Impact of Bayesian Learning and Externalities on Strategic Investment.</i> Management Science. 62(2):550-570, 2016. Agrawal, A., Kwon, H. , Kim Y., Muthulingam, S. <i>Investment in Shared Suppliers: Effect of Learning, Spillover, and Competition.</i> Prod. & Ops. Mgmt. 25(4):736-750, 2016. Agrawal A., Bhattacharya S., and Hasija S. <i>Cost-reducing innovation and the Role of Patent Intermediaries.</i> Prod. & Ops. Mgmt. 25(2):173-191, 2016.	

Agrawal A., Muthulingam S. *Does Organizational Forgetting Affect Vendor Quality Performance? An Empirical Investigation*. *Manufacturing & Services Ops. Mgmt.* 17(3):350-367, 2015.

Agrawal A., Goel S., Rashid W., and Price M. *Modelling for Prediction of Surface Roughness during Hard Turning of 69 HRC Steel*. *Applied Soft Computing.* 30, 279-286, 2015.

OTHER ARTICLES, BOOK CHAPTERS AND CASE STUDIES Agrawal A., “The Call of the Pandemic: Rethinking Global Value Chains.” *The Takeaway*. Mosbacher Institute for Trade, Economics, and Public Policy at the Bush School of Government & Public Service, Texas A&M University. 2020.

PHD STUDENTS SUPERVISED (i) Karthik Murali , Currently at the University of Alabama, (ii) Wenxin Xu, Currently at Hong Kong Polytechnic University and (iii) Mayukh Mujumdar, Current doctoral student at Texas A& M.

TEACHING I teach courses in the arena of Operations Management at Mays Business School to Ph.D., MBA, and Undergraduate students. I have received many teaching awards including Best Course Taught (Supply Chain Management) and Favorite Professor by MSTM 2013 class at UIUC and have been on the Excellent teachers’ list of UIUC for all seven years that he has taught there (2008-2015). At Mays, my evaluations have averaged around 4.8 out of 5 for the last five years across undergraduate, MBA, MS and Ph.D. courses.

PROFESSIONAL VISIBILITY AND SERVICE At TAMU, I have served as a PhD Committee member and member of Undergraduate Online Graduation Committee. Externally, I have served as the Editor of POMS Chronicle, 2018-2020 and am a member of the M&SOM Diversity and Inclusion Committee. I have received the Best Reviewer Award from POMS in 2017 and Meritorious Service Award from M& SOM in 2018.

SOCIETAL IMPACT My research impacts society in two ways. First, my empirical research with firms such as Tata Motors, Tata Daewoo, BMW, and Knorr Bremse which focused on procurement, sourcing of modular components and learning between buyers and suppliers, has informed the practice of supply chain at these firms and made an impact in improving business practices directly. Second, my research on societal issues, such as the coronavirus pandemic, helps society at large by uncovering possible solutions and applications for addressing the pressing needs of the society. My teaching is making a positive impact on society by addressing the critical issue of trust and morality between buyers and suppliers. Specifically, my own case study “Infosys: The Moral Compass” addresses the issue of how businesses can benefit from being good citizens. My service impacts society directly. I am very actively involved with the education of underprivileged children, specifically with (a) Laxmi Ashram, an organization in Kausani hills in India, that works for the education of underprivileged girls, and (b) Anjali School, a school in the ancient city of Varanasi in India, that focuses on the education of the poorest of the poor. I am also a member of the M&SOM Diversity and Inclusion Committee and help suggest policies to make the society more inclusive, including dealing with sexual harassment and racism.

INDUSTRY EXPERIENCE TATA MOTORS, INDIA 1997-2004  
Project Manager (Supply Chain) 2004, Senior Manager (Supply Chain) 2001-2003, Manager (Human Resources) 2000-2001, Assistant/ Deputy Manager (Materials Pricing) 1997-2000.  
  
PROCTER & GAMBLE, MUMBAI, INDIA, 1995-1997  
Section Manager (Sales Systems)  
  
ITW SIGNODE, SECUNDERABAD, INDIA, 1994-1995  
Manager (Marketing)