

DR. G. DWAYNE WHITTEN

DWhitten@mays.tamu.edu

ACADEMIC EXPERIENCE:

Texas A&M University, College Station, TX

Mays Business School - Department of Information and Operations Management

Clinical Professor (2017-current)

Director of Corporate Engagement, CMIS (2023-current)

Director, MS-MIS Online program (2020-current)

TAMU Cybersecurity Center Fellow (2019-current)

Mays Teaching Fellow (2012-2014)

Director, MS-MIS program (2010-2012)

Advisor, MS-MIS program (2010-2011)

Clinical Associate Professor (2011-2017)

Clinical Assistant Professor (2005-2011)

Bush School of Government and Public Service

Lecturer – Cybersecurity (2010-current)

University of Connecticut, Storrs, CT

Center for Continuing Studies

Adjunct Professor – Cybersecurity (2011-2014)

Baylor University, Waco, TX

Hankamer School of Business, Information Systems Department

Visiting Assistant Professor (2002-2005)

Ouachita Baptist University, Arkadelphia, AR

Frank D. Hickingbotham School of Business

Assistant Professor of Information Systems (2000-2002)

Henderson State University, Arkadelphia, AR

School of Business, Instructor (1999-2000)

University of Arkansas at Monticello, Monticello, AR

School of Business, Instructor (1998-1999)

EDUCATION:

Doctor of Business Administration, Louisiana Tech University - 2004

Major: Computer Information Systems

Minors: Quantitative Analysis and Management

Dissertation Title: The Application Development Outsourcing Contract Decision: The Effect of Service Quality, Relationship Quality, Satisfaction, and Switching Costs on Continuation and Discontinuation Decisions

Master of Business Administration - 1997

Henderson State University, Arkadelphia, AR

Bachelor of Arts - 1994

Ouachita Baptist University, Arkadelphia, AR

Majors: Accounting and Business Administration; Minor: Computer Science

INDUSTRY WORK EXPERIENCE:

Microcomputer Coordinator
Ouachita Baptist University
Arkadelphia, AR (1994-1998)

Programmer/Analyst
Arkansas Systems, Inc.,
Little Rock, AR (1994)

UNDERGRADUATE COURSES TAUGHT:

Supply Chain Security	Database Management Systems
Business Data Communications	Word Processing
Computer Networking	Business Information Systems
Advanced Business Networking	Accounting Information Systems
Client/Server Networking Concepts	Management Information Systems
Microcomputer Applications	Advanced Software Applications
Advanced Microcomputer Applications	HTML Programming
Introduction to Computer Systems	Business Communications

GRADUATE COURSES TAUGHT:

IT Security Controls
Security Management and Compliance
Business Telecommunications / Networking
Project Management
Cybersecurity for Managers
Information Systems Sourcing
Disaster Recovery and Business Continuity

ONLINE DEVELOPMENT & TEACHING EXPERIENCE:

Texas A&M University

ISTM630: Information Systems Project Management (2019-current)

Developed and teach course fully online and hybrid

ISTM455: Fundamentals of Cybersecurity (2018-current)

Developed and teach course fully online

ISTM645: IT Security Controls (2017-current)

Developed and teach course fully online

ISTM655: Fundamentals of Corporate Cybersecurity (2017-current)

Developed and teach course fully online

SCMT375: Supply Chain Security (2015-current)

Developed and teach course fully online and hybrid

INFO306/634: Computer Networking and Security (2011)

Converted courses to half on-line

PSAA608: Cyber Security for Managers (2009-current)

Developed and teach course as part of the Certificate in Homeland Security program

PSAA689: Disaster Recovery and Business Continuity (2014-current)

Developed and teach course as part of the Certificate in Homeland Security program

University of Connecticut

Cyber Security Management (2011)

Develop and teach course as part of Homeland Security Leadership area in the Master of Professional Studies program

University of Arkansas at Monticello

Developed and taught Advanced Microcomputer Applications (1998-1999)

College of the Ouachitas

Developed and taught Client-Server Concepts online (1997-1999)

AWARDS AND HONORS:

Ralph Gomory Best Industry Studies Paper Award from the Industry Studies Association	2023
INFO Department Service Award	2023
ITCP Fundamentals of Teaching Track Certificate	2018
Innovative Pedagogy Grant Recipient	2018
Texas A&M Association of Former Students Teaching Awards	2017
Lockheed Martin Aeronautics Co. Excellence in Teaching Award	2017
INFO Teaching Excellence Award	2016
Mays Faculty Fellowship for Teaching	2012
Nancy and William J. Gardiner Teaching Excellence Award	2011
Dean's Performance Recognition Grant	2007
Robert M. Gates Regents' Scholar "Inspiration" Award	2007

CERTIFICATION

Project Management Professional (Project Management Institute) 2012-current

INTELLECTUAL CONTRIBUTIONS:

Journals:

George, Whitten, Metters, Abbey (2022) "Emancipatory technology and developing-world supply chains: A case study of African women gemstone miners" *Journal of Operations Management*.

Carlson, Thompson, Crawford, Boswell, Whitten (2019) "Trouble in Paradise: How Working at Home May Negatively Affect Spouse's Work Productivity" *Keller Center Research Report* 12(1).

Thompson, Carlson, Boswell, Whitten (2018) "Your Job Is Messing with Mine! The Impact of Mobile Device Use for Work During Family Time on the Spouse's Work Life" *Journal of Occupational Health Psychology* 23(4) 471-482.

Ferguson, Carlson, Boswell, Whitten, Butts, Kacmar. (2016) "Tethered to Work: A Family Systems Approach Linking Mobile Device Use to Turnover Intentions" *Journal of Applied Psychology* 101(4) 520-534.

- Thompson, Carlson, Hunter, Whitten (2016) "We All Seek Revenge: The Role of Honesty-Humility in Reactions to Incivility" *Journal of Applied and Behavioral Management*
- Whitten, Hightower, Sayeed. (2014) "Mobile Device Adaptation Efforts: The Impact of Hedonic and Utilitarian Value," *Journal of Computer Information Systems* 55(1) 48-58.
- Carlson, Hunter, Ferguson, Whitten. (2014) "Work-family enrichment and satisfaction: Mediating processes and relative impact of originating and receiving domains," *Journal of Management* 40(3) 845-865.
- Green, Inman, Birou, and Whitten (2014) "Total JIT (T-JIT) and its Impact on Supply Chain Competency and Organizational Performance" *International Journal of Production Economics* 147, 125-135. 147(A) 125-135.
- Carlson, Kacmar, Grzywacz, Tepper, Whitten. (2013) "Work-Family Balance and Supervisor Appraised Citizenship Behavior: Does it Depend on the Situation?" *Journal of Behavioral and Applied Management*. 14(2) 87-106.
- Carlson, Kacmar, Crawford, Ferguson, Whitten (2013) "A Short and Valid Measure of Work-Family Enrichment," *Journal of Occupational Health Psychology*.
- Green, Whitten, and Inman (2012) Aligning marketing strategies throughout the supply chain to enhance performance. *Industrial Marketing Management* 41(6) 1008-1018.
- Carlson, Ferguson, Hunter, and Whitten (2012) "A two-study examination of work-family conflict, production deviance and gender," *Journal of Vocational Behavior*, Vol. 81, pp. 245-258
- Carlson, Ferguson, Zivnuska, and Whitten (2012) "Support at Work and Home: The Path to Satisfaction through Balance," *Journal of Vocational Behavior*
- Whitten, Green, and Zelbst (2012) Triple-A Supply Chain Performance, *International Journal of Operations and Production Management*, 32(1) 28-48.
- Carlson, Ferguson, Hunter, and Whitten (2012). Abusive Supervision and Work-Family Conflict: The Path Through Emotional Labor and Burnout, *The Leadership Quarterly* 23, 849-859.
- Carlson, D. S., Ferguson, M., Perrewe, P. L. & Whitten, D. (2011). "The Fallout from Abusive Supervision: An Examination of Subordinates and Their Partners." *Personnel Psychology*, 64(4) 937-961.
- Carlson, Kacmar, Zivnuska, Ferguson, Whitten (2011) "Work-Family Enrichment and Job Performance: A Constructive Replication of Affective Events Theory" *Journal of Occupational Health Psychology*, 16(3) 297-312.

Chakrabarty and Whitten (2011) "The Sidelining of Top IT Executives in the Governance of Outsourcing: Antecedents, Power Struggles, and Consequences" *IEEE Transactions on Engineering Management* 58(4) 799-814.

Inman, Sale, Green, Whitten (2011). Agile Manufacturing: Relation To Total-System JIT, Organizational Performance, and Supply Chain Performance, *Journal of Operations Management* 29(4) 343-355.

Kayworth and Whitten (2010). Winning the Information Security Battle: The Critical Role of Alignment, *MIS Quarterly Executive*, 9(3) 163-175.

Whitten, Chakrabarty, and Wakefield (2010). The Strategic Choice to Either Continue Outsourcing, Switch Vendors, or Backsource: Do Switching Costs Matter? *Information & Management* 47(3) 167-175.

Carlson, D. S., Ferguson, M., Kacmar, K. M., Grzywacz, J., & Whitten, D. (2010). Pay it forward: The positive crossover effects of supervisor work-family enrichment. *Journal of Management*. doi:10.1177/0149206310363613

Ferguson, M., Carlson, D. S., Zivnuska, S. & Whitten, D. (2010). Is it better to receive than to give? Empathy in the conflict-distress relationship. *Journal of Occupational Health Psychology*, 15 (3), 304-315.

Green, Whitten, and Inman (2009) "RFID Technology Utilization: Impact on Supply Chain Productivity and Organizational Performance in the Manufacturing Sector," *International Journal of Innovation and Learning* 6(2) 147 – 163.

Whitten. (2008) "The Chief Information Security Officer: An Analysis of the Skills Required For Success." *Journal of Computer Information Systems*. 48(3) 15-19.

Moore, Carlson, Whitten, and Clement (2008) "Gender Differences at the Executive Level: Perceptions and Experiences" *Chance* (21)1, 47-52.

Green, Whitten, and Inman (2008) "The Impact Of Logistics Performance On Organizational Performance In A Supply Chain Context" *Supply Chain Management: An International Journal*, 13(4).

Whitten, Chakrabarty, and Green (2007) "Understanding Service Quality and Relationship Quality in IS Outsourcing: Client Orientation & Promotion, Project Management Effectiveness, and the Task-Technology-Structure Fit," *Journal of Computer Information Systems*, 48(2) 1-15.

Green, Whitten, and Inman. (2007) "The Impact of JIT-Information on Supply Chain and Organizational Performance," *Production, Planning and Control*, 18(4) 274-282.

Green, Chakrabarty, and Whitten (2007) "Organizational Culture of Customer Care: Market Orientation and Service Quality," *International Journal of Services and Standard*, 3(2) 137-153.

Whitten and Leidner. (2006) "Bringing IT Back: An Analysis Of Application Development Backsourcing and Switching" *Decision Sciences Journal*, 37(4) 605-621.

Wakefield and Whitten. (2006) "Mobile Computing and Intentions to Use Hedonic/Utilitarian Mobile Devices," *European Journal of Information Systems*. 15(3) 292-300.

Whitten and Wakefield. (2006) "Measuring Switching Costs in IT Outsourcing Services," *Journal of Strategic Information Systems*, 15(3) 219-248.

Green, Wu, Whitten, and Medlin. (2006) "The Impact Of Strategic Human Resource Management On Organizational Performance" *International Journal of Human Resource Management*, 17(4) 559-579.

Carlson, Kacmar, and Whitten. (2006) "What Men Think about Executive Women" *Harvard Business Review*, September, p. 35.

Research abstracted in: *Arizona Daily Star*, August 31, 2006
Kansas City Star, August 20, 2006, Business: C1
U. S. News and World Report, October 2, 2006, p. 68.
Numerous international websites

Wong and Whitten. (2006) "Diffusion of Pervasive Technologies: A Preliminary Investigation," *International Journal of Services and Standards*, 2(3) 215-227.

Borgmeyer, Whitten, and Kayworth. (2006) "Telemedicine: Developing a Framework to Classify Technology Strategies" *International Journal of Electronic Healthcare*, 2(2) 105-116.

Wakefield and Whitten. (2006) "Examining User Perceptions of Third Party Organization Credibility and Trust in an E-Retailer," *Journal of Organizational and End User Computing*, 18(2) 1-19.

Kayworth, Brocato, and Whitten. (2005) "What is a Chief Privacy Officer? An Analysis Based on Mintzberg's Taxonomy of Managerial Roles" *Communications of the AIS* 6(6).

Whitten and Green. (2005) "The Effect of Switching Costs on Intent to Switch: An Application in IS Service Provision Markets," *International Journal of Mobile Communications*, 3(4), 428-444.

Green, Whitten, and Medlin. (2005) "Impact Of Relational Differences On Supervisor/Subordinate Dyad," *Industrial Management and Data Systems*, 105(3), 369-383.

Whitten. (2004-05) "User Information Satisfaction Scale Reduction: Application in an IT Outsourcing Environment," *Journal of Computer Information Systems*, 45(2), 17-26.

Whitten. (2004) "Information Systems Service Quality Measurement: The Evolution Of

The SERVQUAL Instrument” *Journal of International Technology and Information Management*, 13(4).

Green, Medlin, and Whitten. (2004) “Developing Optimism to Improve Performance,” *Industrial Management and Data Systems*, 104(2), 106-114.

Faught, Whitten, and Green. (2004) “Doing Survey Research on the Internet: Yes, Timing Does Matter,” *Journal of Computer Information Systems*, 44(3), 26-34.

Whitten and Stephens. (2002) “A Meta-Analysis of Emerging Infomediary Knowledge Management Systems: An Expert Systems Application in the E-Tailing Environment,” *Journal of Computer Information Systems*, 43(1), 48-54.

Whitten, Ellis, and Casey. (2002) “The Impact of Information Technology Outsourcing on Firm Profitability Measures,” *Journal of International Technology and Information Management*, 11(2), 9-17.

McKinney and Whitten. (2002) “Arkansas Surfers and Their Privacy, or Lack Thereof” *University of Arkansas at Little Rock Law Review*, 24(3), 751-774.

Green, Medlin, and Whitten. (2001-02) “Peer Evaluation at AACSB Accredited Institutions” *Academic Forum*. Volume 19.

Whitten, Green, and Medlin. (2001) "Internet Survey Methodology: Comparison With Mail Surveys," *Quirk's Marketing Research Review*, 54-49.

Whitten and Ellis. (2001) “Electronic Economics of Scope: Investigating Synergies from Procuring and Selling on the Web,” *The Journal of Computer Information Systems*, 41(1).

Proceedings:

“Information Technology Impact Sourcing: Learning From The Pioneers” Global Sourcing Workshop 2017, Feb 22-25, La Thuile, Italy (Whitten)

“Measuring Conflict and Enrichment between the Work and Family Domains: Four Shortened Scales for Greater Usability” Southern Management Association in New Orleans, LA Nov 5-9, 2013. (Carlson, Ferguson, and Whitten)

“Abusive Supervision Effects on Work-Family Conflict: Testing a Mediated Model,” Society for Industrial and Organizational Psychology Conference in San Diego, CA April 26-29, 2012 (Carlson, Ferguson, Hunter, and Whitten)

“Spillover & Crossover from Family to Work: Gender in the Work-Family Conflict-Deviance Relationship,” 2011 Academy of Management 2011 meeting (Ferguson, Carlson, Hunter, Whitten)

“A New Perspective: Examining the Relationship Between Work-Family Conflict and Job Performance,” 2010 Southern Management Association Meeting, October 28-30, St. Pete Beach, Florida. (Carlson, Kacmar, Lawrence, Tillman, Noble, Whitten).

“Is It Better To Receive Than To Give? Empathy in the Conflict-Distress Relationship” Academy of Management 2010 meeting (Ferguson, Carlson, Zivnuska, Whitten).

*** Awarded best paper in track ***

“The Stress Contagion of Abusive Supervision on the Family: Perspectives from both the Job Incumbent and the Spouse” Southern Management Association, October, 2009 (Carlson, Ferguson, and Whitten).

“The Role of Work-Family Balance in Organizational Citizenship Behaviors” Academy of Management Conference in Chicago, IL, August 7-11, 2009 (Carlson, Ferguson, Kacmar, and Whitten).

“Crossover Effects of Supervisor Work-Family Enrichment on Subordinate Performance” SIOP Conference in New Orleans, LA August 29, 2009 (Carlson, Ferguson, Kacmar, Grzywacz, Whitten).

“A ‘Big Shoes To Fill’ Theory Of Succession and Its Test In The Context Of Teams Being Replaced” Proceedings of the Academy of Management 2007 Conference (Chakrabarty, Whitten, and Kirkman).

“A Relationship As A Resource View: Integrating The Relational View With The Resource Based View” Proceedings of the Academy of Management 2007 Conference (Chakrabarty and Whitten).

“Perceptions of Women in Business Organizations in 2005” Proceedings of the American Statistical Association Meetings - Business and Economics section. Seattle, Washington, August 6-10, 2006.

“The Role of Switching Costs as a Higher-Order Factor,” Proceedings of the American Accounting Association 2005 Annual Conference. August 7-10 (Whitten and Wakefield)

“Discontinuations of Application Development Outsourcing Contracts: The Effects of Service Quality, Relationship Quality, Satisfaction, and Switching Costs,” Proceedings of the Americas Conference on Information Systems. Aug 2004 (Whitten, Stephens, Dwyer, and Ellis).

“An Examination of the Information Systems Service Quality Measurement: The Contribution of the SERVQUAL Instrument From the Marketing Literature” Proceedings of the Americas Conference on Information Systems. Aug 2003 (Whitten).

“Development of An E-commerce Model Curriculum” Proceedings of the Informatics Education and Research 2001 Conference sponsored by the International Academy for Information Management. Dec 2001 (Whitten and Stephens).

“An Empirical Investigation of Business Outcomes in Outsourcing” Proceedings of the International Applied Business Research Conference, March 2001 (Whitten, Ellis, and Casey).

“Peer Evaluation at AACSB Institutions,” Proceedings of the Seventh Annual Meeting of the American Society of Business and Behavioral Sciences, February 2000 (Whitten, Green, and Medlin).

“Internet Survey Methodology: Comparison with Mail Surveys,” Proceedings of the Sixth Annual Meeting of the American Society of Business and Behavioral Sciences, February 1999 (Whitten, Green, and Medlin).

“Factors Influencing the College Selection Process: A Multivariate Analysis,” Proceedings of the Fourth Annual meeting of the American Society of Business and Behavioral Sciences, February 1997 (Whitten and Ellis).

“Synoptics Communications Inc.,” Proceedings of the Third Annual Meeting of the American Society of Business and Behavioral Sciences, February 1996 (Whitten).

Presentations:

"Reducing taint in controversial supply chains with blockchain: the case of the diamond industry," JOURNAL OF OPERATIONS MANAGEMENT MINI-CONFERENCE, INFO Department, TAMU, Mays Business School and the A&M Conference Center, College Station, TX, United States. George, J. J. (Presenter), Whitten, G. D. (Co-author), (February 1, 2020).

"Information Technology Impact Sourcing: Learning From The Pioneers" 2017 Global Sourcing Workshop (Whitten and Jones)

"Adaptability in IT Sourcing: The Impact of Switching Costs" Global Sourcing Workshop 2010, March 22-25, Zermatt, Switzerland (Whitten)

"Information Security Factors: Identification and Measurement" American Accounting Association Conference - IS Section, August, 2009, New York, NY. (Wakefield, Whitten and Kayworth).

"Agility in Sourcing" 2008 MISQE Pre-conference meeting - Americas Conference on Information Systems, Aug, 2008. Toronto. (Whitten)

"Acceptance of Information Security Initiatives by Personnel – Occupational, Organizational & External Factors" 2006 Big XII IS Research Symposium, April, 2006, Waco, TX. (Chakrabarty and Whitten).

"Measuring Switching Costs in IT Outsourcing Services" American Accounting Association – Mid Year Conference - IS Section, January, 2005, New Orleans, LA. (Whitten and Wakefield).

"Antecedents and Consequences of CIO Succession," 2004 Big XII IS Research Symposium, April, 2004, Ames, IA. (Whitten, Leidner, and Mackay)

"Examining User Perceptions of Third Party Organization Credibility and Trust in an E-Retailer" American Accounting Association – IS Section, January, 2003, Clearwater, FL. (Wakefield and Whitten)

"Factors Associated With Application Development Outsourcing Failure," 2003 Big XII IS Research Symposium, April, 2003, Stillwater, OK. (Whitten)

"Backsourcing of Information Systems: An Analysis of Contributing Factors," presented to the IS Advisory Council at Louisiana Tech University, April, 2002, Ruston, LA. (Whitten)

"Utilizing Web Based Survey Instruments for Data Collection," Teaching in Higher Education Forum, March, 2000, Baton Rouge, LA. (Whitten)

"Effectively Creating Course Web Pages with Little or No Budget," Teaching in Higher Education Forum, March, 1999, Baton Rouge, LA. (Whitten)

“Creating an Effective Help Desk,” ARKnet Annual Meeting, March, 1998, Little Rock, AR. (Whitten)

Book chapter:

"Examining User Perceptions of Third-Party Organization Credibility and Trust in an E-Retailer," Information Security and Ethics: Concepts, Methodologies, Tools, and Applications, Hamid Nemati (eds.), Hershey: Information Science reference, 2007 (coauthors: Robin Wakefield).

PROFESSIONAL ACTIVITIES:

Reviewer Activity:

- Journal Reviewer
 - Wirtschaftsinformatik (2012)
 - Information Systems Research (2007 - current)
 - Decision Sciences Journal (2007 - current)
 - IEEE Transactions on Engineering Mgmt (2010)
 - Public Administration Review (2010)
 - Management Information Systems Quarterly (2009)
 - Information Systems Journal (2008)
 - IEEE Systems Journal – special issue on RFID (2007)
 - Journal of Strategic Information Systems (2006, 2008)
 - ACM's Transactions on Internet Technologies – special issue on the Internet and outsourcing (2006)
 - The DATABASE for Advances in Information Systems (2005)
 - Information Resources Management Journal (2004-present)
 - Journal of Organizational and End User Computing (2004-present)
 - Supply Chain Management Journal (2004)
 - Journal of Information Technology Cases and Applications (2003)
 - Journal of Electronic Commerce in Organizations (2002)

- Conference Reviewer:
 - International Conference on Information Systems (2003, 2005, 2007)
 - Americas Conference on Information Systems (2001-2007)
 - Big XII IS Research Symposium (2006)
 - International Association for Computer Information Systems (2005)
 - International Business Information Management Assoc. Conf. (2003-05)
 - International Research Conference on Innovations in I. T. (2004)
 - Information Resources Management Association Conf. (2003)
 - The International Assoc. for Computer Information Systems Conf (2003)
 - Informatics Education and Research Conference (2001)

 - Session Chair, Paper Reviewer, and Discussant - Southwest Decision Sciences Institute Conference (2001, 2008)

- Editorial Review Board
 - Information & Management (2007-present)
 - Journal of Computer Information Systems (2003-present)
 - Information Resources Management Journal (2006-2007)
 - Industrial Management and Data Systems Journal (2004 – 2007)

Invited Participation:

“Information Technology Sourcing Teaching Panel” 2015 Global Sourcing Workshop, February 19, 2015, La Thuile, Italy - panelist

“Cybersecurity Threats” Homeland Security Seminar – Cybersecurity and Emergency Management, June 8, 2014, College Station, TX - presenter

“Mobile Security Today” Houston ISSA Meeting, September, 13, 2012 - presenter

“When Things Don’t Go as Planned” BIG XII+MIS Symposium, Lubbock, TX, April 5 – 6, 2008 – presenter

“Enabling Agility in Sourcing” NYU Conference on Global Delivery of Professional Services, New York, May 30-31, 2008 – moderator

“The FAIRSERV Model Revisted” Research Series, Baylor University, Sept 9, 2011.

Professional Activity:

- Information Systems Audit and Control Association (ISACA) - Academic Advocate
- Association for Computing Machinery
- Association for Information Systems
- Associate Editor, ISWORLD Networking Course Website (2003-present)
- IEEE Computer Society Learning Technology Task Force

University, School, and Departmental Activities

- Texas A&M University
 - Product Management Club faculty advisor (2020-current)
 - Mays Career Management Center Associate Director search committee (2022)
 - TAMU Working Group 35 – IT Consolidation (2021-2022)
 - Mays Business School Director of IT search committee (2021)
 - TAMU CIO and Strategic Chairs Committee (2021-2022)
 - MS-MIS Online program Director (2020-current)
 - Identity, Data, and Access Committee (IDAC) of the University-wide IT Governance program - ex-officio member (2021-2022)
 - TAMU Information Risk, Policy & Security Committee – Chairman (2021-2022); member (2020-2021)
 - Mays Graduate Curriculum Committee (2020-current)
 - Online Masters in MIS Task Force (2020-current)
 - INFO Dept Artificial Intelligence Task Force (2020)
 - Cyber Security Working Group (University-level, 2019-2020)
 - Cybersecurity Fellow – Texas A&M Cybersecurity Center (2019-2022)
 - Director and Advisor – MS-MIS program (2010 – 2012)
 - Subject Matter Faculty – EMBA program (2011-2012)
 - M.S. Graduate Instruction Committee (2010 – current)
 - TAMU Faculty Teaching Academy (2009-2010)
 - State Employee Charitable Campaign Committee (2008-2009)
 - M.S. Degree in Homeland Security Steering Committee (2007-2008)

- IS Journal List Taskforce (2007)
- Center for the Management of Information Systems (CMIS) Faculty Advisory Board (2006 – present)
- INFO Department Undergraduate Committee (2006-present)
- Mays Business School Undergrad Programs Committee (2006-present)
- Freshman Business Initiative (2006-present)
- Regents' Scholars program (2006-present)
- Mays Business School Teaching Council (2006-present)
- Disability Services Testing Administration Center Faculty Advisory Board (2006 – 2009)
- INFO Department M.S. Advisory Committee (2005-2006)
- Evaluate Business School Honors Applications (Spring 2006)
- Baylor University
 - Accounting Information Systems Committee (2004-2005)
 - ISY Website Committee (2004-2005)
- Ouachita Baptist University
 - Academic Computer Committee, (1996-1998, 2000-2002)
 - AACSB Accreditation Intellectual Contributions Committee (2001-2002)
 - World Wide Web Development Committee (1996-1998)
- University of Arkansas - Monticello
 - Campus Computer Committee (1998-1999)
 - Chairman - AACSB Instructional Media Committee (1998-1999)
 - CIV/Technology Committee (1998-1999)
 - Web Development Committee (1998-1999)
 - PBL Advisor (1998-1999)
 - School of Business Continuing Education Coordinator (1998-1999)

Community Activities:

- USA Track and Field Certified Official (2014 - present)
- American Cancer Society Relay For Life participant (1997 - present)
- NCAA Soccer Championship volunteer (2005)
- Central Baptist Church – Bryan, TX (2005 - present)
- Hewitt First Baptist Church (2002 - 2005)
- Faculty Representative, Baylor Pre-Optometry Professional Society (2003 - 2005)
- College Station Parks and Recreation Youth Coach
 - Soccer (2006-current), flag football pre-K thru K (Fall 2005, 2013)
- Upward Youth Basketball Coach
 - 1st and 2nd grade girls (Winter 2006-7, 07-8)
- Woodway Family Center Youth Coach
 - Soccer U4, U5 (Fall 2003, 2004), T-ball pre-K thru K (Spring 2005)
- Photo contributor, trackshark.com (2003 - 2009)
- Results Official, Ouachita Bapt. Univ. Cross-Country Meets (1992-01)
- Second Baptist Church Arkadelphia, Vacation Bible School (Summers 2000 - 01)

GRANT ACTIVITY:

- \$1,500 – Texas A&M Diversity Matters Seed Grant Program Grant funding for South African recruitment
- \$10,000 – Texas A&M University Mays Business School Summer Teaching Innovation Program Grant (2009)
- \$1,000 – Texas A&M University Mays Business School mini research grant (2008)
- \$1,000 – Texas A&M University Mays Business School mini research grant (2007)
- \$10,000 – Texas A&M University Mays Business School Summer Teaching Innovation Program Grant (2007)
- \$10,000 – Texas A&M University Summer Research Grant (2007)
- \$1,000 - Big XII Fellowship research grant (2007)
- \$10,000 – Texas A&M University Mays Business School Summer Teaching Innovation Program Grant (2006)
- \$2,999 – Baylor University (URC Grant with Kris Moore) to study 1.) the role of women executives in the executive workforce and 2.) work-life conflict among business executives (2005)
- \$2,998 – Baylor University (URC Grant) to study organization's intent to discontinue IT outsourcing contracts (2004)
- \$64,941.00 - NSF Grant #6304084 (E-mail Survey Response Rate: Finding the Best Time), *submitted* January 13, 2004 – *not funded*
- \$1000 – Baylor University (faculty development grant) to incorporate the use of personal digital assistants (PDAs) in a Computer Networking class (2002-2003)
- \$2075 – Ouachita Baptist University to study the feasibility of web-based survey instruments (2001-2002)
- \$750 – Ouachita Baptist University to study the feasibility of web-based survey instruments (2000-2001)
- \$1000 – Henderson State University to study the impact of information technology on the financial performance of private carriers. (1999-2000)