

***Curriculum Vitae for
Thomas V. Jamieson, III.***

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Fall 2023***

5325 Timberline Drive
College Station, TX 77845

Professional experience

Profile Consulting-level Information Technology (IT) Specialist with a PhD and 50+ years of diverse experience in the operations, programming, and management of information systems. Expert in leading technical support teams to optimize productivity and performance by identifying improvement opportunities and implementing corrective actions. Proven ability to lead, manage, design, plan, implement, and teach IT business solutions that support a variety of applications, processes, and lines of business. Consistently recognized for outstanding management and service delivery performance, as well as unique and creative perspectives on problem resolution. Expert leadership, communication, and instructional development skills. Received numerous professional performance awards, including certification as an IT Specialist in the System Management sub-discipline of Availability Management, from the IBM Corporation, in recognition of leadership, planning, and technical ability.

**Employer
History**

**09/2012 – To date Texas A&M University, College Station, TX, US
Professor of Practice, Mays Business School, Department of Information and
Operations Management**

Courses taught: SCMT 465-IT for Supply Chain Management, ISTM 209 and ISTM 210-
Business Information Systems Concepts, ISTM 410-Management Information Systems,
and ISTM 643-Corporate Information Planning.

**08/1978 - 06/2012 IBM, Huntsville, TX, US
IT Specialist**

Please see IBM Assignment History for the details of my IBM Career.

**09/1975 - 08/1978 Texas A&M University, College Station, TX, US
Instructor**

I served on the Helpdesk and taught several courses in Computer Science.

**04/1972 - 08/1975 Sam Houston State University, Huntsville, TX, US
Operations Manager**

I also taught some computer science courses and did some maintenance
programming.

**09/1970 - 03/1972 US Army, Pentagon, Washington, DC, US
SP5**

System Programmer for Stratcom computer system.

**IBM Assignment
History**

**04/2007 - To date Texas Department of Criminal Justice, Huntsville, TX, US
DCS Service Delivery Manager**

Project Description: Review and maintain service delivery with the technical support
teams and the customer. Hold a weekly operations meeting to review all activities in
service delivery and obtain feedback for priorities and performance. Publish the review
on a monthly basis verifying with the agency IT director. Additional coverage for a
second small agency, the Texas Veterans Commission, was absorbed in January
2011.

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01/1987 – 03/2007 Texas Department of Criminal Justice, Huntsville, TX, US

Large System Support

Availability Manager

Project Description: As an SE on the account I lead the migration effort from DOS to MVS for the first two years and grew the account at a steady rate of 10% thereafter. In the mid-nineties my support was converted to an Availability Management contract with an additional system engineer and a customer engineer to support their large system on site. The system was moved in 2001 to the state datacenter and we continued the local support until the full outsourcing was implemented in 2007. z/OS, Sysplex, DB2, SMS, CICS, TSO, and ImagePlus were the major products supported.

11/1984 – 12/1986 Texas A&M University, College Station, TX, US

Academic Information Systems

ACIS Representative

Project Description: Higher education marketing and relationship management.

01/1980 – 10/1984 Exxon Production Research, Houston, TX, US

Large Systems Support

Account Systems Engineer

Project Description: Provided on site support to Exxon Production Research datacenters for both MVS and VM systems.

08/1978 – 12/1979 Small and Medium Business Petro-Chemicals, Houston, TX, US

Multiple small and medium business petro-chemical customers

System Engineer

Project Description: DOS, VM, and MVS systems, CICS, TSO, and system utilities. I also participated in a Business Study with Monsanto in this period.

Key Skills

MVS, OS/390, z/OS
SYSPLEX, PARALLEL SYSPLEX
JES2, TSO, Assembler, COBOL
OS/390 UNIX SERVICES
CICS, DB2, TSM, InfoMan, ImagePlus, SMS

Key Courses and Training

MVS, OS/390, z/OS, CICS, DB2, IMS, TSO, InfoMan, Assembler, COBOL, Availability Management, System Management, Performance Management, Problem and Change Management, Project Management, and Communications. I completed the ITIL V3 Foundation course in August of 2010.

Education

Qualifications

Ph.D. in Computer Science
Texas A&M University, US, December 1978
Dissertation Title: The Four Color Theorem and Computer Programming, 1978

Master of Computing Science in Computer Science
Texas A&M University, US, August 1970
Thesis Title: Stores Online Inventory, 1970

Bachelor of Science in Physics
Texas A&M University, US, May 1969

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Thesis Title: Holographic Imaging, 1969.

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Languages English Fluent

Other relevant information

**Membership in
professional
Organizations**

AITP (since 2013)
Member

IEEE-CS (since 1997)
Life Member 2023

The Open Group (2009-2012)

Master Certified IT Specialist (1997-2012)

Member of the IBM WW IT Specialist Profession Board;
Americas Systems Management Discipline Leader, Nov 2005 – Apr 2010

Member of the Upsilon Pi Epsilon Honor Society at Texas A&M University

Officer Rotation of the Phi Kappa Phi Chapter of Texas A&M University
2018-2022
Life Member