`Jon (Sean) Jasperson

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Strategic | Adaptability | Self-Assurance | Maximizer | Communication
(CliftonStrengths Assessment)

Education

Doctor of Philosophy .... **May 1999**
Florida State University

- Field of Study: Information and Management Sciences
- Dissertation Title: *The Impact of Social Structures on Information Technology Infusion: Investigation of Alternative Individual Appropriation Moves*
- Dissertation Co-Chairs: Robert W. Zmud and V. Sambamurthy

Master of Accountancy ....**August 1994**
Brigham Young University

- Emphasis: Accounting Information Systems

Bachelor of Science ....**August 1994**
Brigham Young University

- Major: Accounting

Academic Experience

Faculty Appointments

Clinical Professor..**2017 to present**
DEPARTMENT OF INFORMATION AND OPERATIONS MANAGEMENT
Mays Business School, Texas A&M University

Clinical Associate Professor ....**2011 to 2017**
DEPARTMENT OF INFORMATION AND OPERATIONS MANAGEMENT
Mays Business School, Texas A&M University

Clinical Assistant Professor ....2005 to 2011
DEPARTMENT OF INFORMATION AND OPERATIONS MANAGEMENT
Mays Business School, Texas A&M University

Assistant Professor.. 1999 to 2005
MANAGEMENT INFORMATION SYSTEMS DIVISION
Price College of Business, University of Oklahoma

Acting Assistant Professor..1998 to 1999
MANAGEMENT INFORMATION SYSTEMS DIVISION
Price College of Business, University of Oklahoma

Administrative Appointments

Associate Dean for Academic Innovation ....September 2023 to present
MAYS BUSINESS SCHOOL, TEXAS A&M UNIVERSITY

- Activate the Mays Business School vision, mission, and values within the Mays Flex Online Programs
- Recruit and retain preeminent staff to support the teaching and learning mission of Mays Business School in building the courses for the Mays Flex Online Programs
- Create, plan, direct, and evaluate processes and procedures for the learning design, learning delivery, and learning media necessary to enable the Mays Flex Online Programs

Assistant Dean for Academic Innovation..2018 to August 2023
MAYS BUSINESS SCHOOL, TEXAS A&M UNIVERSITY

- Planned and executed data migration from the Mays instance of Digital Measures to the university instance of Interfolio Faculty 180
- Collaborated, planned, and executed a strategic planning process as a consultant to the TAMU Vice President of Research
- Assisted in collecting data for and writing the Continuous Improvement Review report for the AACSB accreditation visits in 2018 and 2023
- Established and led the Mays Digital Learning Committee during the COVID pandemic to provide information sharing across the college regarding new course delivery modes
- Consulted with faculty members regarding their use of learning management systems and their transition from Blackboard to Canvas
- Planned, executed, and directed an engagement with an external consultant team to review the Mays omnichannel digital experience platform strategy
- Planned, hosted, and directed "Learn & Lead" sessions with topics relevant to Mays faculty and staff (e.g., online education, teaching with technology, Canvas learning management system)
- Consulted with faculty members and program directors to strategize implementing online/remote education in their courses/programs under COVID constraints
- Created and implemented the Mays Keep Teaching website to inform faculty of resources and information about the change to remote delivery modes during the COVID pandemic
- Led implementation of and provided system administration for the Digital Measures software which tracks faculty research, teaching, and service activities
- Implemented the annual faculty performance review process using Digital Measures workflow management across all departments
- Planned, executed, and directed development of the "Mays by the Numbers" dashboard

- Directed and coordinated instructional design projects for Mays online courses and programs (e.g., business minor, stand-alone courses, professional MS-HRM, online MS-MIS)
- Supervised graduate assistants

Director .... 2020 to 2021
AGGIE PROCTORING CENTER (SPECIAL PROJECT FOR THE PROVOST'S OFFICE DURING COVID PANDEMIC)
Texas A&M University

- Created the Aggie Proctoring Center as a response to online exam proctoring needs during COVID
- Established processes and procedures for remote exam proctoring using Zoom
- Designed, organized, and created a workspace for proctors to maintain social distancing guidelines
- Recruited, hired, trained, and managed 50+ graduate students as Aggie Proctors
- Directed development of a web-based information system for scheduling exam proctoring sessions
- Provided exam proctoring services for 38 faculty members from 8 different colleges (20 different departments) across campus
- Proctored 12,681 student exam experiences for 138 different courses

Academic Director ....2015 to 2018
MASTER OF SCIENCE IN BUSINESS PROGRAM
Mays Business School, Texas A&M University

- Prepared the new degree program paperwork (including the course proposal paperwork for 17 new courses) and worked with the planning committee to finalize the degree proposal (I subsequently coordinated and worked with individuals at different levels in the approval process to answer questions, revise the proposal, and finalize the approval through the Texas Higher Education Coordinating Board.)
- Led initiative to create and launch the MS Business program
- Negotiated with department and unit heads in the Mays Business School to identify and recruit faculty members from across the college to teach the 17 courses in the MS Business program
- Prepared estimated cost of attendance numbers for students in the program
- Established and implemented a recruiting and admissions process
- Recruited and selected students for the program
- Worked with staff in the Mays Career Management Center and the TAMU Career Center to design a plan for informing companies about the new MS Business program to ensure students in the program have post-graduation employment opportunities
- Organized marketing strategy
- Led faculty team in delivering innovative, collaborative program
- Supervised program staff
- Managed budget and operations

Director .... 2009 to 2015
CENTER FOR THE MANAGEMENT OF INFORMATION SYSTEMS
Mays Business School, Texas A&M University

- Led the center and the corporate advisory board through the recovery from the 2008 economic downturn (The downturn resulted in only 13 corporate advisory board members at the end of 2009. By the end of 2015, we had 19 corporate advisory board members, including 11 companies that had not been members of the corporate advisory board prior to my term as center director.)

- Maintained the content for the center website (prior to the adoption of a college-wide content management system in 2015 as a common platform, I led two separate development projects to update and refresh the CMIS website.)
- Worked with the corporate advisory board to change the business model of the center from an annual membership fee with several a la carte add-on items to a tiered membership model
- Coordinated with the MIS faculty to integrate activities sponsored by the center into the MIS curriculum (e.g., students in the undergraduate program are now required to participate in the case competition as part of course requirements).
- Designed, developed, and launched two new events sponsored by the center (Speed Networking and MIS Career Night) designed to better meet the center's purpose of bringing students and industry together and promoting the MIS field.
- Planned, coordinated, and executed events for students, faculty, and industry professionals
- Managed center budget and operations
- Supervised center staff

Assistant Department Head .... 2006 to 2015
DEPARTMENT OF INFORMATION AND OPERATIONS MANAGEMENT
Mays Business School, Texas A&M University

- Wrote the proposal paperwork required to split the single BBA in Information and Operations Management degree into two separate majors: BBA in Management Information Systems and BBA in Supply Chain Management
- Led the MIS faculty in a major revision of the courses and curriculum in the Master of Science in Management Information Systems; conceptualized and wrote proposal paperwork for four new courses; assisted four faculty members in developing and delivering these new courses
- Worked with a group of MIS faculty to review and update the learning outcomes for the BBA in MIS degree program; this group subsequently reviewed and updated the undergraduate MIS curriculum to include better integration across courses and to ensure coverage of key learning material
- Managed the assessment of the learning process for the two undergraduate and the master's programs in the department. I documented assessment activities and outcomes each year in the university's system for tracking and reporting assessment activities
- Met with new faculty members hired in the department (20 faculty hired in this time) and provided orientation and training about the department, college, and university teaching policies (e.g., syllabus templates, learning management system, student information system, classroom technology, etc.)
- Maintained the content for the department website
- Supervised the annual update and review of the information contained in the university and college catalogs regarding the programs in the department
- Worked with the department head and department course scheduler each semester to plan and schedule courses for the department
- Designed, developed, and coded an online system to handle the department waitlist requests (see http://www-info.tamu.edu/infowait)
- Represented the department head as necessary
- Participated on the departmental advisory committee
- Facilitated course scheduling process
- Led MIS faculty group

Director .... **2006 to 2009**
INFO STUDENT SERVICES OFFICE
Department of Information and Operations Management (INFO)
Mays Business School, Texas A&M University

- Created INFO Student Services Office during 2006-2007 academic year
- Established processes and record-keeping for student advising and program admissions
- Created an integrative approach for promoting the Management Information Systems and Supply Chain Management majors to potential students. I designed and produced promotional materials (brochures, flyers, electronic presentations, etc.) to use when presenting information about our majors to interested groups
- Planned and hosted various events to increase the feeling of community and connectedness among students in our department (e.g., welcome-to-the-major parties, back-to-school ice cream socials, graduation recognition luncheons, information sessions, etc.)
- Launched an "INFO Student Services Communications Portal." This web-based service provides all students a one-stop location for obtaining information about department events, full-time and part-time jobs, internships, scholarships, etc.
- Led the office in establishing goals and completing projects in an efficient and effective manner

Other Appointments

Mays Teaching Fellow ....**2013 to 2015**
MAYS BUSINESS SCHOOL, TEXAS A&M UNIVERSITY

Graduate Teaching Instructor..**1994 to 1998**
INFORMATION AND MANAGEMENT SCIENCE DIVISION
College of Business, Florida State University

Teaching Assistant ....**1992 to 1994**
SCHOOL OF ACCOUNTING AND INFORMATION SYSTEMS
Marriott School of Management, Brigham Young University

Research Activities

Refereed Publications

1. Vest, J.R. and Jasperson, J. "How are Health Professionals Using Health Information Exchange Systems? Measuring Usage for Evaluation and System Improvement," *Journal of Medical Systems*[1] (36:5), 2012, pp. 3195-3204.

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[1]**Note on medical informatics journals**: I have several publications in medical informatics journals that are outside the scope of "typical" MIS publications. The following information provides additional context for these journals: *Journal of the American Medical Informatics Association* (2 articles) ranks #1 as a health informatics journal (2015 ISI impact factor 3.428) and is the official journal of the American Medical Informatics Association (the premier medical informatics group); *BMC Medical Informatics and Decision Making* (1 article) ranks #10 (2015 ISI impact factor 2.042); and *Journal of Medical Systems* (2 articles) ranks #19 (2014 ISI impact factor 2.213). Source: SCImago. (2007), SJR — SCImago Journal & Country Rank, retrieved August 2, 2016, from http://www.scimagojr.com.

2. Vest, J. R., Gamm, L. D., Ohsfeldt, R. L., Zhao, H., and Jasperson, J. "Factors Associated with Health Information Exchange System Usage in a Safety-Net Ambulatory Care Clinic Setting," *Journal of Medical Systems* (34:6), 2012, pp. 2455-2461. (See footnote 1.)

3. Vest, J.R., Jasperson, J., Zhao, H., Gamm, L.D., and Ohsfeldt, R.L. "Use of a Health Information Exchange System in the Emergency Care of Children," *BMC Medical Informatics and Decision Making* (11:1), 2011, pp. 1-10. (See footnote 1.)

4. Vest, J. R., Zhao, H., Jasperson, J., Gamm, L. D., and Ohsfeldt, R. L. "Factors Motivating and Affecting Health Information Exchange Usage," *Journal of the American Medical Informatics Association* (18:2), Mar/Apr 2011, pp. 143-149. (See footnote 1.)

5. Vest, J. R. and Jasperson, J. "What Should We Measure? Conceptualizing Usage in Health Information Exchange," *Journal of the American Medical Informatics Association*, (17:3), May 2010, pp. 302-307. (See footnote 1.)

6. Shaft, T. M., Albert, L. J., and Jasperson, J. "Managing Change in an Information Systems Development Organization: Understanding Developer Transitions from a Structured to an Object-Oriented Development Environment," *Information Systems Journal* (18:3) 2008, pp. 275-297.

7. Carter, P. E., Jasperson, J., and Zmud, R. W. "Defining IT-Related Work Systems: Response to Alter," *Communications of the AIS* (17), February 2006, pp. 310-Letters 6.

8. Carte, T. A., Jasperson, J., and Cornelius, M. E. "Integrating ERD and UML Concepts When Teaching Data Modeling," *Journal of Information Systems Education* (17:1), Spring 2006, pp. 55-63.

9. Jasperson, J., Carter, P.E., and Zmud, R.W. "A Comprehensive Conceptualization of the Post-Adoptive Behaviors Associated with IT-Enabled Work Systems," *MIS Quarterly* (29:3), September 2005, pp. 525-557. (**Selected as best paper published in 2005 by an OCIS Division member of the Academy of Management**)

10. Schwarzkopf, A. B., Mejias, R. J., Jasperson, J., Saunders, C. S., and Gruenwald, H. "Effective Practices for IT Skills Staffing," *Communications of the ACM* (47:1), January 2004, pp. 83-88.

11. Saunders, C. S., Carte, T. A., Jasperson, J., and Butler, B. S. "Lessons Learned from the Trenches of Metatriangulation Research," *Communications of the AIS* (11:14), February 2003, pp. 245-270.

12. Jasperson, J., Carte, T. A., Saunders, C. S., Butler, B. S., Croes, H. J. P., and Zheng, W. J. "Power and Information Technology Research: A Metatriangulation Review," *MIS Quarterly* (26:4), December 2002, pp. 397-459. (**Best paper published in MISQ Volume 26**)

13. Denna, E. L., Jasperson, J., Fong, K., and Middleman, D. "Modeling Conversion Process Events," *Journal of Information Systems* (8:1), Spring 1994, pp. 43-54.

Other (Non-Refereed) Publications

1. Schwarzkopf, A. B., Saunders, C. S., Jasperson, J., and Croes, H. J. P. "Strategies for Managing IS Personnel: IT Skills Staffing," in *Strategies for Managing IS/IT Personnel,* C. Shayo (ed.), Idea Group Publishing, Hershey, PA, 2004.

2. Jasperson, J., Denna, E. L., and Perry, L. T. "Closing the Business Process Reengineering Gap: Using the REAL Framework to Identify, Define, and Understand Business Processes." In *Process Think: Winning Perspectives for Business Change in the Information Age*, V. Grover and W. J. Kettinger (eds.), Idea Group Publishing, Hershey, PA, 2000, pp. 190-208.

3. Denna, E. L., Perry, L. T., and Jasperson, J. "Reengineering and REAL Business Process Modeling." In *Business Process Change: Reengineering Concepts, Methods, and Technologies*, V. Grover and W. J. Kettinger (eds.), Idea Group Publishing, Harrisburg, PA, 1995, pp. 350-375.

Conference Presentations

1. Vest, J.R. and Jasperson, J. "Routine and Novel Search Patterns in a Health Information Exchange," American Medical Informatics Association Annual Symposium, Kuperman, G. (ed.), Washington DC, November 13 – 17, 2010.

2. Shaft, T. M., Albert, L. J., and Jasperson, J. "A Longitudinal Study of Information Systems Developers' Understanding of Software Development Concepts During a Transition from Structured to Object-Oriented Development," Americas Conference on Information Systems, C. Bullen and E. Stohr (eds.), New York, NY, 2004, pp. 1620-1630.

3. Carte, T. A., Saunders, C. S., Jasperson, J., Butler, B. S. "Lessons Learned from the Trenches of Metatriangulation Research," in *Proceedings of the International Symposium on Research Methods (ISRM)*, August 8, 2002, at Dallas, TX.

4. Saunders, C. S., Carte, T. A., Jasperson, J., Croes, H. J. P., Zheng, W., and Butler, B. S. "Power and Information Technology: A Review Using Metatriangulation." in *Proceedings of the 21st International Conference on Information Systems*, W. J. Orlikowski, S. Ang, P. Weill, H. Krcmar and J. I. DeGross (eds.), December 10-13, 2000, at Brisbane, Australia, pp. 339-350.

5. Zmud, R. W., Carte, T. A., and Jasperson, J. "Transforming Information Systems Acquisition and Development Practice through Strategic Communities." in *Proceedings of the 5th AIM (Association Information et Management) Conference*, November 8-10, 2000, at Montpellier, France.

6. Jasperson, J., Sambamurthy, V., and Zmud, R. W. "Social Influence and Individual IT Use: Unraveling the Pathways of Appropriation Moves." *Proceedings of the Twentieth International Conference on Information Systems*, December 13-15, at Charlotte, NC, pp. 113-118. (**Nominated as one of five for best paper award**)

7. Jasperson, J. "Social Structures and Individual IT Infusion: An Investigation of Alternative Appropriation Moves," Doctoral Consortium, *The International Conference on Information Systems 1997*, Atlanta, GA, December 12-13, 1997.

8. Jasperson, J. "The Impacts of Social Structure Appropriation Moves on Individual Use of IT: An Investigation of Alternative Pathways," *Academy of Management 1997 Annual Meetings*, Boston, MA, August 13, 1997.

9. Jasperson, J. "Social Structures and Individual IT Infusion: Investigation of Alternative Appropriation Moves," Ph.D. Research-in-Progress Mini-Track, *The 1997 AIS Americas Conference*, Indianapolis, IN, August 14, 1997.

Funded Research

1. Research grant #R21CA138605 in the amount of $350,000 at Texas A&M University funded by the National Institute of Health through the National Cancer Institute, 2009 – 2010, "Factors Motivating & Affecting Information Seeking in a Health Information Exchange," with Ohsfeldt, R. L., Gamm, L. D., Vest, J. R., and Zhao, H.

Other Presentations

1. "Transition to an Object-Oriented Development Environment: A Summary of Learnings from CITGO," for the Center of MIS Studies Spring Meeting 2003 with Shaft, T.
2. "Knowledge Transfer of Modeling Practices to Object-Oriented Development," for the Center for MIS Studies Fall 2001 Retreat with Shaft, T.
3. "Business to Business Electronic Data Transmission," for the Center for MIS Studies Fall 2000 Retreat with Saunders, C. S., Carter, P. E., Gruenwald, H., Croes, H., and McKenzie, J.
4. "Forecasting IT Skills Needs," for the Center for MIS Studies Fall 1999 Retreat with Saunders, C. S., Schwarzkopf, A. B., Mejias, R., Gruenwald, H. and Croes, H.
5. "On Getting a Job in Academe," for the Program for Instructional Excellence Spring Teaching Conference, January 1998, Florida State University.
6. "Developing Webpages," for the Program for Instructional Excellence Fall Workshop Series, September - November 1997, Florida State University.
7. "Electronic Instructional Design," at the Program for Instructional Excellence Fall Teaching Conference, August 1997, Florida State University.
8. "The Second Semester: A Chance to Improve," at the Program for Instructional Excellence Spring Teaching Conference, January 1997, Florida State University.

Professional Activities

1. *Ad hoc Reviewer, Journals*, Data Base for the Advances in Information Systems; IEEE Transactions on Engineering Management; Information Systems Research; MIS Quarterly; Organization Science; Journal of Information Technology and Management; Management Science
2. *Ad hoc Reviewer, Conferences*, Academy of Management National Meetings; American Accounting Association -- IS Section Annual Meetings; International Conference on Information Systems; Southern Management Association Meetings; conference on Information Systems and Technology
3. *Member*, Academy of Management, Association of Information Systems

Teaching Activities

Undergraduate Courses Taught – Texas A&M University

- ISTM 209 – Business Information Systems (for non-business majors)
- ISTM 210 – Fundamentals of Information Systems (Regular and Honors)
- ISTM 281/481 – Information Systems Seminar
- ISTM 315 – Database Management Systems
- ISTM 320 – Business Systems Analysis and Design
- ISTM 415 – Information Systems Capstone Project
- ISTM 420 – Web Enabled Applications
- ISTM 430 – Advanced Systems Analysis and Design

- SCMT 364 – Operations Management
- SCMT 465 – Information Technology for Supply Chain Management

Undergraduate Courses Taught – University of Oklahoma

- ACCT 3363 – Accounting Information Systems
- MIS 3363 – Information Systems Infrastructure
- MIS 3373 – Systems Analysis and Design Theory
- MIS 4413 – Object-Oriented Systems Development

Graduate Courses Taught – Texas A&M University

- ANLY 601 – Advanced Coding for Data Analytics
- ANLY 615 – Data Wrangling Tools and Techniques
- ISTM 612 – Management Information Systems (MBA)
- ISTM 615 – Business Database Systems
- ISTM 620 – Systems Analysis and Design
- ISTM 654 – E-Commerce Technologies

Graduate Courses Taught – University of Oklahoma

- MIS 5413 – Object-Oriented Systems Development

Student Advisory Committees

1. *Member*, MS Thesis Committee, Jonathon Siu-Yee Wong, University of Oklahoma, 2005.
2. *Chair*, Master's Committee for all MS-MIS students, Texas A&M University, 2006 to 2010 (267 student committees).
3. *Member*, PhD Dissertation Committee, Joshua R. Vest, Texas A&M University, 2010.
4. *Member*, MS Thesis Committee, Chris King, Texas A&M University, 2011.
5. *Chair*, Honors Research Thesis, Hasanain Ali, A&M Consolidated High School, 2015.
6. *Chair*, Master's Committee for all MS Business students, Texas A&M University, 2016 to 2018 (79 student committees).
7. *Subject Matter Faculty*, EMBA Capstone Project, Texas A&M University, 2011 to present (15 student committees).
8. *Member*, PhD Dissertation Committee, Michael T. Duff, Texas A&M University, 2013 to present.
9. *Member*, Master's Capstone Project Committee for MS Analytics students, Texas A&M University, 2015 to 2019 (25 student committees).

Service Activities

Academic Community

- IT Committee, Decision Sciences Institute ....2015 to 2017
- VP of Technology, Decision Sciences Institute ....2013 to 2015
- IT Committee Chair, Decision Sciences Institute ....2012 to 2015
- Chief Technology Officer, OCIS Division, Academy of Management ....2005 to 2008

Texas A&M University (TAMU)

- Digital Learning Environment Committee..Jun 2023 to present
- Senior Faculty Advisory Committee .... Jan 2023 to present
- Academic Liaison... 2020 to present
- Undergraduate Curriculum Committee (Chair) ....2020 to 2023
- Undergraduate Curriculum Committee (Member)..2013 to 2023
- Ft. Worth Academic Building Committee...2022 to 2023
- Distance Education Coordination Committee..2017 to 2022
- LMS Advisory Committee..2019 to 2022
- Faculty Ombuds Office Search Committee 2021
- Aggie Proctoring Center (Director)...2020 to 2021
- University Exam Task Force 3...April 2021
- University Exam Task Force 2..Sep to Dec 2020
- University Exam Task Force..May to Sep 2020
- ITG – Information Risk, Policy, and Security Committee (ex officio) ....2019 to 2020
- ITG – Architecture and Infrastructure Committee (ex officio)...2019 to 2020
- ITG – Strategic IT Committee (ex officio) ....2019 to 2020
- ITG – Enterprise Applications Committee (Chair) ....2019 to 2020
- ITG – Enterprise Applications Committee ....2017 to 2020
- ITG – LMS Selection Subcommittee ....2018 to 2019
- Core Curriculum Committee ....2017 to 2018
- Faculty Senate ....2014 to 2018
- Faculty Senate Academic Affairs Committee (Chair) ....2016 to 2017
- Faculty Senate Academic Affairs Committee ....2014 to 2017
- Faculty Senate Election Committee (Chair) ....2014 to 2017
- University Scholars Selection Committee .... 2013 & 2016
- Faculty Senate Government Relations Committee...2015 to 2016
- Academic Professional Track Faculty Committee ....2014 to 2016
- MOOC Advisory Committee...2012 to 2015
- Non-Tenure-Track Faculty Committee...2013 to 2014
- LMS Transition Committee...2012 to 2013
- LMS Selection Committee ....2010 to 2011

University of Oklahoma (OU)

- Graduate College Academic Misconduct Board...2001 to 2005
- Adopt-A-Faculty Participant ....2003 to 2004
- Intervention Strategies Committee..2001 to 2003
- Bookstore Selection Committee ....2001 to 2002

Mays Business School (TAMU)

- Associate Dean...Sep 2023 to present
- BEC Aspirational Planning Committee .... 2023 to present
- BEC Construction Coordination Committee... 2022 to present
- Mays Undergraduate Curriculum Committee (ex officio)..2020 to 2023
- Assistant Dean...2018 to 2023
- Systems Administrator, Digital Measures ....2017 to 2023

- Wehner Expansion Committee ....2018 to 2021
- Mays Undergraduate Curriculum Committee (Chair)...2018 to 2020
- Mays Undergraduate Curriculum Committee..2018 to 2020
- CBK Review Committee (Chair)..2018 to 2019
- Implementation Project Manager, Digital Measures...2017 to 2018
- Academic Director, MS Business..2015 to 2018
- Data Analytics Task Force..2015 to 2016
- Mays Strategic Retreat Participant 2016
- Dean Search Committee ....2014 to 2015
- MS Business Planning Committee..2014 to 2015
- CBK Committee ....2014 to 2015
- QEP Committee ....2012 to 2015
- Curriculum & Assessment Committee ....2011 to 2015
- CBK Review Committee..2012 to 2013
- Mays Regents Scholar Mentor ....2007 to 2011
- Assessment Council..2005 to 2006

Price College of Business (OU)

- Building Committee..2003 to 2005
- Ad Hoc Website Committee..2003 to 2005
- Ad Hoc IRB Committee...2001 to 2003
- Nominations Committee...2001 to 2003
- Academic Misconduct Board..1998 to 2001
- Library Committee ....1999 to 2000

Department of Information and Operations Management (TAMU)

- MIS Graduate Curriculum Committee.. 2015 to present
- MIS Undergraduate Curriculum Committee .... 2015 to present
- MIS Faculty Search Committee .... 2016 to 2022, 2023 to present
- INFO Assessment Committee...2015 to 2020
- Faculty Advisory Board, CMIS .... 2007 to 2009, 2015 to 2020
- Chair, MIS Faculty Search Committee...2011 to 2015
- Chair, MIS Graduate Curriculum Committee ....2011 to 2015
- Chair, INFO Assessment Committee ....2011 to 2015
- Chair, MIS Undergraduate Curriculum Committee..2010 to 2015
- Director, Center for the Management of Information Systems...2009 to 2015
- Assistant Department Head ....2006 to 2015
- Chair, MIS Faculty Search Committee...2008 to 2010
- Chair, Scholarship Committee..2008 to 2010
- Chair, INFO 209/210 Coordination Committee..2007 to 2009
- Director, INFO Masters Programs ....2006 to 2010
- Masters Curriculum Committee..2006 to 2010
- Director, INFO Student Services..2006 to 2009
- Department Marketing Task Force 2007
- Undergraduate Curriculum Task Force 2006

Management Information Systems Division (OU)

- Division Webmaster ....2000 to 2005
- TEACH Test Evaluator ....2002 to 2005
- Teaching Evaluation Committee ....2002 to 2004
- MIS Scholarship Committee ....2001 to 2002

External Service

- *Treasurer*, Bengal Belles Booster Club, College Station, Texas .... May 2023 to present
- *Web Page Coordinator*, AMC Tiger Club, College Station, Texas .... 2017 to present
- *Volunteer Adult Leader*, Boy Scouts of America..2002 to 2019

Awards and Honors

- *The Association of Former Students Distinguished Achievement Award for College Teaching*, Texas A&M University, 2016
- *Richard Stadelmann Faculty Senate Service Award*, Texas A&M University, 2016
- *Service Excellence Award*, Mays Business School, Texas A&M University, 2015
- *Mays Teaching Fellow*, Mays Business School, Texas A&M University, 2013 - 2015
- *Mays Teaching Grant*, Mays Business School, Texas A&M University, 2011
- *Student Led Award for Teaching Excellence (SLATE)*, Texas A&M University, 2009
- *Advancia Teaching in Excellence Award*, University of Oklahoma, 2002
- *ICIS Doctoral Consortium Participant*, International Conference on Information Systems, 1997
- *Ph.D. Student Teacher of the Year*, Florida State University MIS Association, 1998
- *University Teaching Associate*, Program for Instructional Excellence, Florida State University, 1997-98
- *University Outstanding Teaching Assistant*, Florida State University, 1997
- *University Fellow*, Florida State University, 1994 - 1998