`Jon (Sean) Jasperson

Texas A&M University, Mays Business School
College Station, TX 77843
979-845-7946 (office) | 979-436-4857 (cell)
jon.jasperson@tamu.edu
mays.tamu.edu/directory/jon-jasperson

Dr. `Jon (Sean) Jasperson is an accomplished academic leader with extensive experience in developing and implementing initiatives that enhance organizational and academic excellence. He earned his Ph.D. in Business Administration with an emphasis in Information Management Science from Florida State University and has been a faculty member at Mays Business School since 2005.

Dr. Jasperson creates organizational units, designs academic programs, and establishes initiatives, such as an exam proctoring center, to enhance institutional capabilities and student outcomes. He ensures the successful implementation of these programs by managing processes for continuous evaluation, faculty support, and operational excellence.

Building on his record of success in creating and managing impactful initiatives, Dr. Jasperson has taken on a pivotal role as the leader of the Teaching & Learning Innovation (TLI) team at Mays Business School. Overseeing efforts to develop and expand Flex Online graduate programs, he collaborates with faculty to integrate active learning techniques and innovative technologies. With extensive expertise in curricular processes and development, he focuses not only on launching but also on sustaining high-quality education across all academic programs. These efforts have resulted in increased student engagement, improved course accessibility, and strengthened faculty adoption of innovative teaching methods.

Dr. Jasperson's teaching portfolio spans undergraduate and graduate courses in data analytics, systems development, programming, and information systems. His research explores how organizations adopt and apply advanced technology in their work, offering insights into effective technology integration strategies. His work has been published in leading journals, including *MIS Quarterly, Journal of the American Medical Informatics Association,* and other leading journals.

Guided by his *CliftonStrengths* – **Strategic | Adaptability | Self-Assurance | Maximizer | Communication** – Dr. Jasperson exemplifies a leadership style grounded in collaboration, adaptability, and a shared vision for excellence. These strengths have driven his success in aligning innovation and education to create meaningful learning experiences and practical outcomes for faculty, students, and the institution.

Academic Experience

Visionary Leadership in Innovation and Growth

Establishing and Leading New Teams

- Spearheaded the creation of the Mays Teaching & Learning Innovation Team, recruiting 28 staff members to support faculty in developing 69 courses and producing 400 videos, enhancing student engagement through innovative instructional content.
- Created and directed the Aggie Proctoring Center during the COVID-19 pandemic, training 50+ graduate proctors and facilitating 12,681 exam experiences across 138 courses in eight colleges.

- Established the INFO Student Services Office, centralizing student advising and admissions processes, and launched a communications portal providing students access to events, job postings, and scholarships.

Developing Innovative Academic Programs

- Launched the Flex Online portfolio of online programs, successfully implementing six graduate programs in 12 months and leveraging advanced instructional design and technology to address market needs.
- Directed the creation and launch of the MS Business program, overseeing strategic planning, curriculum development, faculty recruitment, and budget management, resulting in enhanced institutional visibility and alignment with market demands.
- Directed a comprehensive revision of the MS-MIS curriculum, conceptualized, developed, and approved new courses to address emerging industry trends and improve program relevance.

Fostering Industry and Academic Connections

- Designed and launched events such as Speed Networking and MIS Career Night, connecting students with industry professionals and strengthening the MIS field's visibility.
- Partnered with the CMIS Corporate Advisory Board to implement a tiered membership model, expanding student-industry engagement opportunities through collaborative events.
- Organized and directed "Learn & Lead" sessions for faculty and staff, focusing on innovative teaching methods and technology adoption to foster academic collaboration.

Strategic and Administrative Leadership

Driving Institutional Efficiency and Data-Driven Decision-Making

- Streamlined course development and delivery by implementing Wrike project management workflows, improving operational efficiency across teams.
- Designed and implemented the "Mays by the Numbers" dashboard, providing actionable insights for data-driven decision-making.
- Directed the migration of faculty activity data from Digital Measures to Faculty 180, enhancing institutional reporting capabilities for research, teaching, and service activities.

Supporting Faculty and Program Innovation

- Leading the design and implementation of the Mays Flex XR stage, creating immersive spaces for Flex Online programs to support innovative student engagement strategies.
- Contributed to the planning and design of future buildings in the Mays Business Education Complex, serving on the Program of Requirements (POR) and building committees for the Roberts Building (#2) and Mays Building (#3).
- Collaborated with faculty to implement online and remote education strategies during the COVID-19 pandemic, including establishing the Mays Keep Teaching website.

Strategic Planning and Institutional Engagement

- Led the Mays strategic plan review, analyzing five years of data for the Continuous Improvement Review (CIR) report for AACSB accreditation.

- Directed processes for learning design and delivery to support the Mays Flex Online Programs, aligning with institutional goals and technological innovation.
- Collaborated with stakeholders for the TAMU Vice President of Research, resulting in the development of a university-wide strategic plan for research.
- Activated the Mays Business School vision, mission, and values within the Mays Flex Online Programs, driving initiatives to deliver innovative graduate education.
- Provided institutional leadership through service on high-impact committees, including the Senior Faculty Advisory Committee, Undergraduate Curriculum Committee, Learning Management System Selection Committee, and Distance Education Consulting Committee, resulting in enhancements to curriculum, policy, and technology adoption.

Academic Teaching and Research Excellence

Undergraduate and Graduate Teaching

- Taught 21 courses across topics including data analytics, systems development, and programming, with a focus on real-world problem-solving.
- Led capstone projects requiring students to integrate interdisciplinary concepts and skills to address business challenges.

Curriculum Design and Innovation

- Introduced advanced technology tools such as Simple Syllabus and Cidi Labs to enhance LMS usability and improve student engagement.
- Championed active learning techniques and technologies, integrating experiential tools like Cartedo into courses to enhance student outcomes.
- Revised the BBA in Management Information Systems curriculum, aligning with industry standards and accreditation requirements.

Research and Scholarly Contributions

- Published research in leading journals, including *MIS Quarterly*, *Communications of the ACM*, and the *Journal of the American Medical Informatics Association*, contributing to academic discussion on technology adoption.
- Presented findings at national and international conferences, contributing to academic discussions on technology integration and organizational innovation.

Mentorship and Academic Service

- Mentored graduate students through teaching, research collaborations, and capstone projects, fostering academic and professional growth.
- Served on committees to assess and develop academic programs, ensuring alignment with institutional goals and student needs.

Chronological Summary of Career Roles

Academic and Administrative Appointments

ASSOCIATE DEAN FOR ACADEMIC INNOVATION .... *SEPTEMBER 2023 TO PRESENT*
Mays Business School, Texas A&M University

ASSISTANT DEAN FOR ACADEMIC INNOVATION..*2018 TO AUGUST 2023*
Mays Business School, Texas A&M University

DIRECTOR..*2020 TO 2021*
Aggie Proctoring Center (Special Project for the Provost), Texas A&M University

ACADEMIC DIRECTOR ....*2015 TO 2018*
Master of Science in Business Program, Mays Business School, Texas A&M University

DIRECTOR..*2009 TO 2015*
Center for the Management of Information Systems, Mays Business School, Texas A&M University

ASSISTANT DEPARTMENT HEAD...*2006 TO 2015*
Department of Information and Operations Management, Mays Business School, Texas A&M University

DIRECTOR..*2006 TO 2009*
INFO Student Services Office, Mays Business School, Texas A&M University

Faculty Appointments

CLINICAL PROFESSOR...*2017 TO PRESENT*
Department of Information and Operations Management, Mays Business School, Texas A&M University

CLINICAL ASSOCIATE PROFESSOR ....*2011 TO 2017*
Department of Information and Operations Management, Mays Business School, Texas A&M University

CLINICAL ASSISTANT PROFESSOR...*2005 TO 2011*
Department of Information and Operations Management, Mays Business School, Texas A&M University

ASSISTANT PROFESSOR...*1999 TO 2005*
Management Information Systems Division, Price College of Business, University of Oklahoma

ACTING ASSISTANT PROFESSOR ....*1998 TO 1999*
Management Information Systems Division, Price College of Business, University of Oklahoma

Other Appointments

MAYS TEACHING FELLOW...*2013 TO 2015*
Mays Business School, Texas A&M University

GRADUATE TEACHING INSTRUCTOR...*1994 TO 1998*
Information and Management Science Division, College of Business, Florida State University

TEACHING ASSISTANT .... *1992 TO 1994*
School of Accounting and Information Systems, Marriott School of Management, Brigham Young University

Education

Doctor of Philosophy in Business Administration .... May 1999
Florida State University, Tallahassee, Florida

- Dissertation: *The Impact of Social Structures on Information Technology Infusion: Investigation of Alternative Individual Appropriation Moves*
- Dissertation Co-Chairs: Robert W. Zmud and V. Sambamurthy

Master of Accountancy in Accounting Information Systems .... August 1994
Brigham Young University, Provo, Utah

Bachelor of Science in Accounting .... August 1994
Brigham Young University, Provo, Utah

Research Activities

Refereed Publications

1. Vest, J.R. and Jasperson, J. "How are Health Professionals Using Health Information Exchange Systems? Measuring Usage for Evaluation and System Improvement," *Journal of Medical Systems*[1] (36:5), 2012, pp. 3195-3204.

2. Vest, J. R., Gamm, L. D., Ohsfeldt, R. L., Zhao, H., and Jasperson, J. "Factors Associated with Health Information Exchange System Usage in a Safety-Net Ambulatory Care Clinic Setting," *Journal of Medical Systems* (34:6), 2012, pp. 2455-2461. (See footnote 1.)

3. Vest, J.R., Jasperson, J., Zhao, H., Gamm, L.D., and Ohsfeldt, R.L. "Use of a Health Information Exchange System in the Emergency Care of Children," *BMC Medical Informatics and Decision Making* (11:1), 2011, pp. 1-10. (See footnote 1.)

---

[1]**Note on medical informatics journals**: Several of my publications appear in highly regarded medical informatics journals, which, while outside the scope of "typical" MIS publications, reflect interdisciplinary collaboration and impactful research. Below is additional context for these journals:
- *Journal of the American Medical Informatics Association* (2 articles) is the premier journal in health informatics and the official publication of the American Medical Informatics Association. It ranked #1 among health informatics journals with a 2015 ISI impact factor of 3.428.
- *BMC Medical Informatics and Decision Making* (1 article) is ranked #10 among health informatics journals, with a 2015 ISI impact factor of 2.042.
- *Journal of Medical Systems* (2 articles) is ranked #19 among health informatics journals, with a 2014 ISI impact factor of 2.213.

Source: SCImago. (2007), SJR — SCImago Journal & Country Rank, retrieved August 2, 2016, from http://www.scimagojr.com.

4. Vest, J. R., Zhao, H., Jasperson, J., Gamm, L. D., and Ohsfeldt, R. L. "Factors Motivating and Affecting Health Information Exchange Usage," *Journal of the American Medical Informatics Association* (18:2), Mar/Apr 2011, pp. 143-149. (See footnote 1.)

5. Vest, J. R. and Jasperson, J. "What Should We Measure? Conceptualizing Usage in Health Information Exchange," *Journal of the American Medical Informatics Association*, (17:3), May 2010, pp. 302-307. (See footnote 1.)

6. Shaft, T. M., Albert, L. J., and Jasperson, J. "Managing Change in an Information Systems Development Organization: Understanding Developer Transitions from a Structured to an Object-Oriented Development Environment," *Information Systems Journal* (18:3) 2008, pp. 275-297.

7. Carter, P. E., Jasperson, J., and Zmud, R. W. "Defining IT-Related Work Systems: Response to Alter," *Communications of the AIS* (17), February 2006, pp. 310-Letters 6.

8. Carte, T. A., Jasperson, J., and Cornelius, M. E. "Integrating ERD and UML Concepts When Teaching Data Modeling," *Journal of Information Systems Education* (17:1), Spring 2006, pp. 55-63.

9. Jasperson, J., Carter, P.E., and Zmud, R.W. "A Comprehensive Conceptualization of the Post-Adoptive Behaviors Associated with IT-Enabled Work Systems," *MIS Quarterly* (29:3), September 2005, pp. 525-557. (**Selected as best paper published in 2005 by an OCIS Division member of the Academy of Management**)

10. Schwarzkopf, A. B., Mejias, R. J., Jasperson, J., Saunders, C. S., and Gruenwald, H. "Effective Practices for IT Skills Staffing," *Communications of the ACM* (47:1), January 2004, pp. 83-88.

11. Saunders, C. S., Carte, T. A., Jasperson, J., and Butler, B. S. "Lessons Learned from the Trenches of Metatriangulation Research," *Communications of the AIS* (11:14), February 2003, pp. 245-270.

12. Jasperson, J., Carte, T. A., Saunders, C. S., Butler, B. S., Croes, H. J. P., and Zheng, W. J. "Power and Information Technology Research: A Metatriangulation Review," *MIS Quarterly* (26:4), December 2002, pp. 397-459. (**Best paper published in MISQ Volume 26**)

13. Denna, E. L., Jasperson, J., Fong, K., and Middleman, D. "Modeling Conversion Process Events," *Journal of Information Systems* (8:1), Spring 1994, pp. 43-54.

Other (Non-Refereed) Publications

1. Schwarzkopf, A. B., Saunders, C. S., Jasperson, J., and Croes, H. J. P. "Strategies for Managing IS Personnel: IT Skills Staffing," in *Strategies for Managing IS/IT Personnel,* C. Shayo (ed.), Idea Group Publishing, Hershey, PA, 2004.

2. Jasperson, J., Denna, E. L., and Perry, L. T. "Closing the Business Process Reengineering Gap: Using the REAL Framework to Identify, Define, and Understand Business Processes." In *Process Think: Winning Perspectives for Business Change in the Information Age*, V. Grover and W. J. Kettinger (eds.), Idea Group Publishing, Hershey, PA, 2000, pp. 190-208.

3. Denna, E. L., Perry, L. T., and Jasperson, J. "Reengineering and REAL Business Process Modeling." In *Business Process Change: Reengineering Concepts, Methods, and Technologies*, V. Grover and W. J. Kettinger (eds.), Idea Group Publishing, Harrisburg, PA, 1995, pp. 350-375.

Conference Presentations

1. Vest, J.R. and Jasperson, J. "Routine and Novel Search Patterns in a Health Information Exchange," American Medical Informatics Association Annual Symposium, Kuperman, G. (ed.), Washington DC, November 13 – 17, 2010.

2. Shaft, T. M., Albert, L. J., and Jasperson, J. "A Longitudinal Study of Information Systems Developers' Understanding of Software Development Concepts During a Transition from Structured to Object-Oriented Development," Americas Conference on Information Systems, C. Bullen and E. Stohr (eds.), New York, NY, 2004, pp. 1620-1630.

3. Carte, T. A., Saunders, C. S., Jasperson, J., Butler, B. S. "Lessons Learned from the Trenches of Metatriangulation Research," in *Proceedings of the International Symposium on Research Methods (ISRM)*, August 8, 2002, at Dallas, TX.

4. Saunders, C. S., Carte, T. A., Jasperson, J., Croes, H. J. P., Zheng, W., and Butler, B. S. "Power and Information Technology: A Review Using Metatriangulation." in *Proceedings of the 21st International Conference on Information Systems*, W. J. Orlikowski, S. Ang, P. Weill, H. Krcmar and J. I. DeGross (eds.), December 10-13, 2000, at Brisbane, Australia, pp. 339-350.

5. Zmud, R. W., Carte, T. A., and Jasperson, J. "Transforming Information Systems Acquisition and Development Practice through Strategic Communities." in *Proceedings of the 5th AIM (Association Information et Management) Conference*, November 8-10, 2000, at Montpellier, France.

6. Jasperson, J., Sambamurthy, V., and Zmud, R. W. "Social Influence and Individual IT Use: Unraveling the Pathways of Appropriation Moves." *Proceedings of the Twentieth International Conference on Information Systems*, December 13-15, at Charlotte, NC, pp. 113-118. (**Nominated as one of five for best paper award**)

7. Jasperson, J. "Social Structures and Individual IT Infusion: An Investigation of Alternative Appropriation Moves," Doctoral Consortium, *The International Conference on Information Systems 1997*, Atlanta, GA, December 12-13, 1997.

8. Jasperson, J. "The Impacts of Social Structure Appropriation Moves on Individual Use of IT: An Investigation of Alternative Pathways," *Academy of Management 1997 Annual Meetings*, Boston, MA, August 13, 1997.

9. Jasperson, J. "Social Structures and Individual IT Infusion: Investigation of Alternative Appropriation Moves," Ph.D. Research-in-Progress Mini-Track, *The 1997 AIS Americas Conference*, Indianapolis, IN, August 14, 1997.

Funded Research

1. Research grant #R21CA138605 in the amount of $350,000 at Texas A&M University funded by the National Institute of Health through the National Cancer Institute, 2009 – 2010, "Factors Motivating & Affecting Information Seeking in a Health Information Exchange," with Ohsfeldt, R. L., Gamm, L. D., Vest, J. R., and Zhao, H.

Other Presentations

1. "Transition to an Object-Oriented Development Environment: A Summary of Learnings from CITGO," for the Center of MIS Studies Spring Meeting 2003 with Shaft, T.
2. "Knowledge Transfer of Modeling Practices to Object-Oriented Development," for the Center for MIS Studies Fall 2001 Retreat with Shaft, T.
3. "Business to Business Electronic Data Transmission," for the Center for MIS Studies Fall 2000 Retreat with Saunders, C. S., Carter, P. E., Gruenwald, H., Croes, H., and McKenzie, J.
4. "Forecasting IT Skills Needs," for the Center for MIS Studies Fall 1999 Retreat with Saunders, C. S., Schwarzkopf, A. B., Mejias, R., Gruenwald, H. and Croes, H.
5. "On Getting a Job in Academe," for the Program for Instructional Excellence Spring Teaching Conference, January 1998, Florida State University.
6. "Developing Webpages," for the Program for Instructional Excellence Fall Workshop Series, September - November 1997, Florida State University.
7. "Electronic Instructional Design," at the Program for Instructional Excellence Fall Teaching Conference, August 1997, Florida State University.
8. "The Second Semester: A Chance to Improve," at the Program for Instructional Excellence Spring Teaching Conference, January 1997, Florida State University.

Professional Activities

1. *Ad hoc Reviewer, Journals*, Data Base for the Advances in Information Systems; IEEE Transactions on Engineering Management; Information Systems Research; MIS Quarterly; Organization Science; Journal of Information Technology and Management; Management Science
2. *Ad hoc Reviewer, Conferences*, Academy of Management National Meetings; American Accounting Association -- IS Section Annual Meetings; International Conference on Information Systems; Southern Management Association Meetings; conference on Information Systems and Technology
3. *Member*, Academy of Management, Association of Information Systems

Teaching Activities

Undergraduate Teaching – Texas A&M University

- ISTM 209 – Business Information Systems (for non-business majors)
- ISTM 210 – Fundamentals of Information Systems (Regular and Honors)
- ISTM 281/481 – Information Systems Seminar
- ISTM 315 – Database Management Systems
- ISTM 320 – Business Systems Analysis and Design
- ISTM 415 – Information Systems Capstone Project
- ISTM 420 – Web Enabled Applications
- ISTM 430 – Advanced Systems Analysis and Design
- SCMT 364 – Operations Management
- SCMT 465 – Information Technology for Supply Chain Management

Undergraduate Teaching – University of Oklahoma

- ACCT 3363 – Accounting Information Systems
- MIS 3363 – Information Systems Infrastructure
- MIS 3373 – Systems Analysis and Design Theory

- MIS 4413 – Object-Oriented Systems Development

Graduate Teaching – Texas A&M University

- ANLY 601 – Advanced Coding for Data Analytics
- ANLY 615 – Data Wrangling Tools and Techniques
- ISTM 601 – Fundamentals of Business Programming (Online)
- ISTM 612 – Management Information Systems (MBA)
- ISTM 615 – Business Database Systems
- ISTM 620 – Systems Analysis and Design
- ISTM 654 – E-Commerce Technologies

Graduate Teaching – University of Oklahoma

- MIS 5413 – Object-Oriented Systems Development

Student Advisory Committees

Graduate Committees

1. *Member*, MS Thesis Committee, Jonathon Siu-Yee Wong, University of Oklahoma, 2005.
2. *Chair*, Master's Committee for all MS-MIS students, Texas A&M University, 2006 to 2010 (267 student committees).
3. *Member*, PhD Dissertation Committee, Joshua R. Vest, Texas A&M University, 2010.
4. *Member*, MS Thesis Committee, Chris King, Texas A&M University, 2011.
5. *Member*, PhD Dissertation Committee, Michael T. Duff, Texas A&M University, 2013.
6. *Chair*, Master's Committee for all MS Business students, Texas A&M University, 2016 to 2018 (79 student committees).

Capstone Projects

1. *Subject Matter Faculty*, EMBA Capstone Project, Texas A&M University, 2011 to present (15 student committees).
2. *Member*, Master's Capstone Project Committee for MS Analytics students, Texas A&M University, 2015 to 2019 (25 student committees).

Undergraduate and High School Mentorship

3. *Chair*, Honors Research Thesis, Hasanain Ali, A&M Consolidated High School, 2015.

Service Activities

Academic Professional Service

- IT Committee, Decision Sciences Institute ....2015 to 2017
- VP of Technology, Decision Sciences Institute ....2013 to 2015
- IT Committee Chair, Decision Sciences Institute...2012 to 2015
- Chief Technology Officer, OCIS Division, Academy of Management ....2005 to 2008

University-Wide Service (Texas A&M University)

Leadership Positions

- Undergraduate Curriculum Committee (Chair) ....2020 to 2023
- Aggie Proctoring Center (Director)...2020 to 2021
- ITG – Enterprise Applications Committee (Chair) ....2019 to 2020
- Faculty Senate Academic Affairs Committee (Chair) ....2016 to 2017

Membership Positions

- Distance Education Consulting Committee...Sep 2024 to present
- Digital Learning Environment Committee...Jun 2023 to present
- Senior Faculty Advisory Committee ....Jan 2023 to present
- Academic Liaison .... 2020 to present
- Undergraduate Curriculum Committee (Member)..2013 to 2023
- Ft. Worth Academic Building Committee...2022 to 2023
- Distance Education Coordination Committee...2017 to 2022
- LMS Advisory Committee..2019 to 2022
- Faculty Ombuds Office Search Committee 2021
- University Exam Task Force 3..April 2021
- University Exam Task Force 2...Sep to Dec 2020
- University Exam Task Force...May to Sep 2020
- ITG – Information Risk, Policy, and Security Committee (ex officio) ....2019 to 2020
- ITG – Architecture and Infrastructure Committee (ex officio)...2019 to 2020
- ITG – Strategic IT Committee (ex officio) ....2019 to 2020
- ITG – Enterprise Applications Committee ....2017 to 2020
- EIR Accessibility Task Force Subcommittee ....2018 to 2020
- ITG – LMS Selection Subcommittee ....2018 to 2019
- Core Curriculum Committee ....2017 to 2018
- Faculty Senate ....2014 to 2018
- Faculty Senate Academic Affairs Committee ....2014 to 2017
- Faculty Senate Election Committee (Chair) ....2014 to 2017
- University Scholars Selection Committee .... 2013 & 2016
- Faculty Senate Government Relations Committee...2015 to 2016
- Academic Professional Track Faculty Committee ....2014 to 2016
- MOOC Advisory Committee ....2012 to 2015
- Non-Tenure-Track Faculty Committee...2013 to 2014
- LMS Transition Committee..2012 to 2013
- LMS Selection Committee ....2010 to 2011

University-Wide Service (University of Oklahoma)

- Graduate College Academic Misconduct Board..2001 to 2005
- Adopt-A-Faculty Participant ....2003 to 2004
- Intervention Strategies Committee..2001 to 2003
- Bookstore Selection Committee ....2001 to 2002

College-Wide Service (Mays Business School, Texas A&M)

Leadership Positions

- Associate Dean for Academic Innovation ....Sep 2023 to present
- Assistant Dean...2018 to 2023
- Mays Undergraduate Curriculum Committee (Chair)...2018 to 2020
- CBK Review Committee (Chair)..2018 to 2019
- Implementation Project Manager, Digital Measures..2017 to 2018

Membership Positions

- MB3 Program of Requirements Committee ....June 2024 to present
- BEC Aspirational Planning Committee ....2023 to 2024
- BEC Construction Coordination Committee...2022 to 2024
- Mays Undergraduate Curriculum Committee (ex officio)...2020 to 2023
- Systems Administrator, Digital Measures ....2017 to 2023
- Wehner Expansion Committee ....2018 to 2021
- Mays Undergraduate Curriculum Committee...2018 to 2020
- Academic Director, MS Business..2015 to 2018
- Data Analytics Task Force...2015 to 2016
- Mays Strategic Retreat Participant 2016
- Dean Search Committee ....2014 to 2015
- MS Business Planning Committee..2014 to 2015
- CBK Committee ....2014 to 2015
- QEP Committee ....2012 to 2015
- Curriculum & Assessment Committee ....2011 to 2015
- CBK Review Committee..2012 to 2013
- Mays Regents Scholar Mentor ....2007 to 2011
- Assessment Council...2005 to 2006

College-Wide Service (Price College of Business, Oklahoma)

- Building Committee..2003 to 2005
- Ad Hoc Website Committee..2003 to 2005
- Ad Hoc IRB Committee ....2001 to 2003
- Nominations Committee ....2001 to 2003
- Academic Misconduct Board...1998 to 2001
- Library Committee ....1999 to 2000

Department Service (Information and Operations Management, Texas A&M)

Leadership Positions

- Chair, MIS Faculty Search Committee...2011 to 2015
- Chair, MIS Graduate Curriculum Committee ....2011 to 2015
- Chair, INFO Assessment Committee ....2011 to 2015
- Chair, MIS Undergraduate Curriculum Committee...2010 to 2015
- Director, Center for the Management of Information Systems...2009 to 2015

- Assistant Department Head ....2006 to 2015
- Chair, MIS Faculty Search Committee..2008 to 2010
- Chair, Scholarship Committee..2008 to 2010
- Chair, INFO 209/210 Coordination Committee...2007 to 2009
- Director, INFO Masters Programs ....2006 to 2010

Membership Positions

- MIS Graduate Curriculum Committee... 2015 to present
- MIS Undergraduate Curriculum Committee .... 2015 to present
- MIS Faculty Search Committee .... 2016 to 2022, 2023 to present
- INFO Assessment Committee...2015 to 2020
- Faculty Advisory Board, CMIS .... 2007 to 2009, 2015 to 2020
- Masters Curriculum Committee..2006 to 2010
- Director, INFO Student Services...2006 to 2009
- Department Marketing Task Force 2007
- Undergraduate Curriculum Task Force 2006

Department Service (Management Information Systems, Oklahoma)

- Division Webmaster ....2000 to 2005
- TEACH Test Evaluator...2002 to 2005
- Teaching Evaluation Committee ....2002 to 2004
- MIS Scholarship Committee ....2001 to 2002

External Service

- *Treasurer*, Bengal Belles Booster Club, College Station, Texas .... May 2023 to present
- *Web Page Coordinator*, AMC Tiger Club, College Station, Texas .... 2017 to present
- *Volunteer Adult Leader*, Boy Scouts of America..2002 to 2019

Awards and Honors

- *The Association of Former Students Distinguished Achievement Award for College Teaching*, Texas A&M University, 2016
- *Richard Stadelmann Faculty Senate Service Award*, Texas A&M University, 2016
- *Service Excellence Award*, Mays Business School, Texas A&M University, 2015
- *Mays Teaching Fellow*, Mays Business School, Texas A&M University, 2013 - 2015
- *Mays Teaching Grant*, Mays Business School, Texas A&M University, 2011
- *Student Led Award for Teaching Excellence (SLATE)*, Texas A&M University, 2009
- *Advancia Teaching in Excellence Award*, University of Oklahoma, 2002
- *ICIS Doctoral Consortium Participant*, International Conference on Information Systems, 1997
- *Ph.D. Student Teacher of the Year*, Florida State University MIS Association, 1998
- *University Teaching Associate*, Program for Instructional Excellence, Florida State University, 1997-98
- *University Outstanding Teaching Assistant*, Florida State University, 1997
- *University Fellow*, Florida State University, 1994 - 1998